# South Dakota Medicaid Institutional Billing Manual November 2014



### **Important Contact Numbers**

### **Telephone Service Unit for Claim Inquiries**

In State Providers: 1-800-452-7691
Out of State Providers: (605) 945-5006

### **Provider Response for Enrollment and Update Information**

1-866-718-0084

Provider Enrollment Fax: (605) 773-8520

### **Prior Authorizations**

Pharmacy Prior Authorizations: 1-866-705-5391

Medical and Psychiatric Prior Authorizations: (605) 773-3495

Dental Claim and Eligibility Inquiries		Recipient Premium Assistance				
	1-800-627-3961	1-888-828-0059				
Managed Care and Health Home Updates		SD Medicaid for Recipients				

### **Medicare**

1-800-633-4227

### **Division of Medical Services**

Department of Social Services Division of Medical Services 700 Governors Drive Pierre, SD 57501-2291

Division of Medical Services Fax: (605) 773-5246

### **Medicaid Fraud**

Welfare Fraud Hotline: 1-800-765-7867

File a Complaint Online:

 $\frac{\text{http://atg.sd.gov/TheOffice/Divisions/MedicaidFraudControlUnit.}}{\text{aspx}}$ 

OFFICE OF ATTORNEY GENERAL MEDICAID FRAUD CONTROL UNIT

Assistant Attorney General Paul Cremer 1302 E Hwy 14, Suite 4 Pierre, South Dakota 57501-8504 PHONE: 605-773-4102 FAX: 605-773-6279

EMAIL: ATGMedicaidFraudHelp@state.sd.us

Join South Dakota Medicaid's listsery to receive important updates and guidance from the Division of Medical Services:

http://dss.sd.gov/sdmedx/includes/providers/archive/listservinfo.aspx



## TABLE OF CONTENTS

INTRODUCTION	
CHAPTER I: GENERAL INFORMATION	2
PROVIDER RESPONSIBILITY	2
THIRD PARTY LIABILITY	3
RECIPIENT ELIGIBILITY	4
CLAIM STIPULATIONS	8
FRAUD AND ABUSE	9
DISCRIMINATION PROHIBITED	10
MEDICALLY NECESSARY	10
CHAPTER II: HOSPITAL PROVIDER COVERED SERVICES AND	
REIMBURSEMENT	. 11
DEFINITIONS	11
COVERED INPATIENT SERVICES	
COVERED OUTPATIENT SERVICES	
NON-COVERED SERVICES	13
INPATIENT PSYCHIATRIC HOSPITAL	
PRIOR AUTHORIZATION FOR HOSPITAL SERVICES	
PAYMENT OF HOSPITAL SERVICES	14
DETERMINATION OF EMERGENCY CARE	
BASIS OF REIMBURSEMENT	
OUTPATIENT SERVICES	
DIAGNOSTIC RELATED GROUP EXEMPT HOSPITAL UNITS	
RURAL CRITICAL ACCESS HOSPITALS	
DISPROPORTIONATE SHARE HOSPITALS	
MAXIMUM RATE OF PAYMENT	
STERILIZATION AND HYSTERECTOMIES	
MALE AND FEMALE STERILIZATIONS	
HYSTERECTOMY	
NON-COVERED STERILIZATION AND HYSTERECTOMY SERVICES	
CHAPTER III: REMITTANCE ADVICE	
SAMPLE REMITTANCE ADVICE	
REMITTANCE ADVICE FORMAT	
APPROVED ORIGINAL CLAIMS	
DEBIT ADJUSTMENT CLAIMS	
CREDIT ADJUSTMENT CLAIMS	
VOIDED CLAIMS	
DENIED CLAIMS	
ADD-PAY/RECOVERY	
REMITTANCE TOTAL	
PENDED CLAIMS	20
CHAPTER IV: BILLING INSTRUCTIONS	. 21
HOW TO COMPLETE THE CMS 1450 (UB-04) CLAIM FORM	28
SPECIAL BILLING INSTRUCTIONS	
REPLACEMENT AND VOID CLAIMSINPATIENT/OUTPATIENT MEDICARE CROSSOVER CLAIMS	ა/
HOW TO COMPLETE THE CMC 4450 (LID 04) MEDICARE CROSSOVER OF ANA FORM	39
HOW TO COMPLETE THE CMS 1450 (UB-04) MEDICARE CROSSOVER CLAIM FORM SPECIAL BILLING INSTRUCTIONS	उ9 ₁¬
REPLACEMENT AND VOID CLAIMS	
CHAPTER V: LAUNCHPAD INSTRUCTIONS	
LOGGING INTO LAUNCHPAD	
LUUUINU INTU LAUNUTEAD	4∺



UPLOAD FILES TO SOUTH DAKOTA MEDICAL ASSISTANCE	51
DOWNLOAD FILES FROM SOUTH DAKOTA MEDICAL ASSISTANCE	
MEDICAID STERILIZATION CONSENT FORM	
ACKNOWI FDGEMENT OF INFORMATION FORM: HYSTERECTOMY	

### INTRODUCTION

This manual is one of a series published for use by medical services providers enrolled in South Dakota Medicaid. It is designed to be readily updated by replacement or addition of individual pages as necessary. It is designed to be used as a guide in preparing claims, and is not intended to address all South Dakota Medicaid rules and regulations. For specific rule and regulation requirements, the provider is responsible to become familiar with the Administrative Rules of South Dakota (ARSD) governing South Dakota Medicaid in Article § 67:16.

Problems or questions regarding South Dakota Medicaid rules and policies as well as claims, covered services, and eligibility verification should be directed to:

Department of Social Services
Division of Medical Services
700 Governors Drive
Pierre, SD 57501-2291

Problems or questions concerning recipient eligibility requirements can be addressed by the local field Division of the Department of Social Services in your area or can be directed to:

Department of Social Services
Division of Economic Assistance
700 Governors Drive
Pierre, SD 57501-2291
PHONE: (605) 773-4678

Medicare is a separately administered federal program and questions concerning Medicare cannot be answered by South Dakota Medicaid Program personnel.



### CHAPTER I: GENERAL INFORMATION

The purpose of the Medicaid Program (Title XIX) is to assure the availability of quality medical care to low-income individuals and families through payments for a specified range of services. The Medicaid program was implemented in South Dakota in 1967.

Funding and control of Medicaid are shared by federal and state governments under Title XIX of the Social Security Act; regulations are written to comply with the actions of Congress and the State Legislature.

A brief description of general information about the Medicaid program is provided in this manual. For specific rule and regulation requirements, the provider is responsible to become familiar with the Administrative Rules of South Dakota (ARSD) governing Medicaid in <a href="https://example.com/Articles/Arti

### PROVIDER RESPONSIBILITY

### **ENROLLMENT AGREEMENT**

Providers, who render one or more services covered under the Medicaid Program, and who wish to participate in the Medicaid Program, must become an enrolled provider. The provider must sign a Provider Agreement with the Department of Social Services. Providers must comply with the terms of participation, as identified in the agreement and requirements, stated in Administrative Rules of South Dakota (ARSD § 67:16) which govern the Medicaid Program. Failure to comply with these requirements may result in monetary recovery, or civil or criminal action.

An individual (i.e. consultant, staff, etc.) who does not have a provider agreement, but who furnishes a covered service to a recipient under your provider agreement and receives payment or benefits indirectly from the Department of Social Services, is also subject to the rules, regulations and requirements of the South Dakota Medicaid Program.

Participating providers agree to accept Medicaid payment as payment in full for covered services. The provider must NOT bill any of the remaining balance to the recipient, their family, friends or political subdivisions.

### PROVIDER IDENTIFICATION NUMBER

A provider of health care services must have a ten (10) digit National Provider Identification (NPI) number.

### TERMINATION AGREEMENT

When a provider agreement has been terminated, the Department of Social Services will not pay for services provided after the termination date. Pursuant to <u>ARSD § 67:16:33:04</u>, a provider agreement may be terminated for any of the following reasons:

The agreement expires:



- The provider fails to comply with conditions of the signed provider agreement or conditions of participation;
- The ownership, assets, or control of the provider's entity are sold or transferred;
- Thirty days elapse since the department requested the provider to sign a new provider agreement;
- The provider requests termination of the agreement;
- Thirty days elapse since the department provided written notice to the provider of its intent to terminate the agreement;
- The provider is convicted of a criminal offense that involves fraud in any state or federal medical assistance program;
- The provider is suspended or terminated from participating in Medicare;
- The provider's license or certification is suspended or revoked; or
- The provider fails to comply with the requirements and limits of this article.

### OWNERSHIP CHANGE

A participating provider who sells or transfers ownership or control of the entity must give the Department of Social Services written notice of the pending sale or transfer at least 30 days before the effective date. In a change of ownership, the seller is responsible for maintaining and ensuring access to records generated prior to the sale. This responsibility may be transferred to the buyer through a sales contract or written agreement. The South Dakota Medicaid provider number is NOT transferable to the new owner. The new owner must apply and sign a new provider agreement and a new number must be issued before claims can be submitted.

### LICENSING CHANGE

A participating provider must give the Department of Social Services written notice of any change in the provider's licensing or certification status within ten days after the provider receives notification of the change in status.

### **RECORDS**

Providers must keep legible medical and financial records that fully justify and disclose the extent of services provided and billed to South Dakota Medicaid. These records must be retained for at least six (6) years after the last date a claim was paid or denied. Records must not be destroyed when an audit or investigation is pending.

Providers must grant access to these records to agencies involved in Medicaid review or investigations.

### THIRD PARTY LIABILITY

### SOURCES

Third-party liability is the payment source or obligation, other than Medicaid, for either partial or full payment of the medical cost of injury, disease, or disability. Payment sources include



Medicare, private health insurance, worker's compensation, disability insurance, and automobile insurance.

### PROVIDER PURSUIT

Because South Dakota Medicaid is the payer of last resort, the provider must pursue the availability of third-party payment sources.

### CLAIM SUBMISSIONTO THIRD-PARTY SOURCE

The provider must submit the claim to a third-party liability source before submitting it to Medicaid except in the following situations:

- Prenatal care for a pregnant woman;
- HCBS waiver services;
- Services for early and periodic screening, diagnosis, and treatment provided under <u>ARSD § 67:16:11</u>, except for psychiatric inpatient services, nutritional therapy, nutritional supplements, and electrolyte replacements;
- A service provided to an individual if the third-party liability is derived from an absent parent whose obligation to pay support is being enforced by the department;
- The probable existence of third-party liability cannot be established at the time the claim is filed;
- The claim is for nursing facility services reimbursed under the provisions of <u>ARSD §</u> 67:16:04; or
- The claim is for services provided by a school district under the provisions of ARSD § 67:16:37.

A claim submitted to Medicaid must have the third-party explanation of benefits (EOB) attached, when applicable.

### **PAYMENTS**

When third-party liability has been established and the amount of the third-party payment equals or exceeds the amount allowed under Medicaid, the provider must not seek payment from the recipient, relative, or any legal representative.

The provider is eligible to receive the recipient's third party liability responsibility amount or the amount allowed under the department's payment schedule less the third-party liability amount, whichever is less.

When third-party liability source(s) and Medicaid have paid for the same service the provider must reimburse Medicaid. Reimbursement must be either the amount paid by the third party source(s) or the amount paid by Medicaid, whichever is less.

### RECIPIENT ELIGIBILITY

The South Dakota Medicaid Identification Card is issued by the Department of Social Services on behalf of eligible South Dakota Medicaid recipients. The magnetic stripe card has the same background as the Supplemental Nutrition Assistance Program (SNAP) EBT card. The



information on the face of the card includes the recipient's complete name (first, middle initial and last), the nine digit recipient identification number (RID#) plus a three digit generation number, and the recipient's date of birth and sex.





NOTE: The three digit generation number is automatically added in the system to indicate the number of cards sent to an individual. This number is not part of the recipient's ID number and should not be entered on a claim.

Each card has only the name of an individual on it. There are no family cards.

Recipients must present a South Dakota Medicaid identification card to a South Dakota Medicaid provider each time before obtaining a South Dakota Medicaid covered service. Failure to present their South Dakota Medicaid identification card is cause for payment denial. Payment for noncovered services is the responsibility of the recipient, as stated in ARSD §67:16:01:07.

South Dakota Medicaid emphasizes both the recipient's responsibility to present their ID card and the provider's responsibility to see the ID card each time a recipient obtains services. It is to the provider's advantage to see the ID card to verify that the recipient is South Dakota Medicaid eligible at the time of service, as well as to identify any other program limitations and the correct listing of the recipient name on the South Dakota Medicaid file.

The Medicaid Eligibility Verification System (MEVS) offers three ways for a provider to access the state's recipient eligibility file:

- Point of Sale Device: Through the magnetic strip, the provider can swipe the card and have an accurate return of eligibility information in approximately 10 seconds.
- PC Software: The provider can key enter the RID# into PC software and in about 10 seconds have an accurate return of eligibility information.
- Secure Web Based Site.

All three options provide prompt response times and printable receipts, and can verify eligibility status for prior dates of service. There is a nominal fee for each verification obtained through Emdeon.

The alternative to electronic verification is to use the SD Medical Assistance telephone audio response unit (ARU) by calling 1-800-452-7691. Each call takes approximately one minute to complete. This system is limited to current eligibility verification only.

For more information about the MEVS system, contact Emdeon at 1-866-369-8805 for new customers and 1-877-469-3263 for existing customers or visit Emdeon's website at <a href="https://www.emdeon.com">www.emdeon.com</a>.



### MEVS ELIGIBILITY INFORMATION

Through the MEVS (card swipe or PC entry) the provider receives a paper or electronic receipt ticket, immediately upon eligibility verification (approximately 10 seconds). The following is an example of the "ticket' sent to the provider.

Please note that certain South Dakota Medicaid recipients are restricted to specific limits on covered services. It is very important that you check for restrictions.

Eligibility 10/19/2004 08:47:25

SOUTH DAKOTA MEDICAL SERVICES

Payer:

Payer ID: SD48MED

Provider: Dr. Physician Service Provider #: 9999999

Current Trace Number: 200406219999999 900000000 Assigning Entity: Insured or subscriber: Doe, Jane P. Member ID: 99999999

Address: Pierre Living Center 2900 N HWY 290

PIERRE, SD 575011019

01/01/1911 Date of Birth: Gender: Female

\*\*\*\*\*\*\*\*\*\*\*ELIGIBILITY AND BENEFIT INFORMATION\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

ACTIVE COVERAGE

Insurance Type: Medicaid 13 Eligibility Begin Date: 10/19/2004

ACTIVE COVERAGE

Insurance Type: Medicare Primary 13 Eligibility Date Range: 10/19/2004 - 10/19/2004

Insurance Type: Other

Benefit Coord. Date Range: 10/19/2004-10/19/2004 Payer: **BLUE CROSS/BLUE SHIELD** 

Address: 1601 MADISON

PO BOX 5023

SIOUX FALLS, SD 571115023

Information Contact: Telephone: (800)774-1255 TRANS REF #: 99999999

Over 150 payers now support eligibility requests. For a full list, contact fax-on-demand at 800-7602804, #536. To add new payers, call 800-215-4730.

### **CLAIM STIPULATIONS**

### PAPER CLAIMS

Claims that, by policy, require attachments and reconsideration claims will be processed for payment on paper. Paper Institutional claims must be submitted on the UB-04 (CMS-1450) claim form.

### ELECTRONIC CLAIM FILING

Electronic claims must be submitted using the 837I, HIPAA-compliant X12 format.

### SUBMISSION

The provider must verify an individual's eligibility before submitting a claim, either through the ID card or, in the case of long-term care, a letter from the caseworker. The provider must record the recipient identification information as required for the claim.

A provider may only submit claims for those items and services that the provider knows or should have known are covered under South Dakota Medicaid. A provider must not submit a claim for items or services that have not been completed or have not actually been provided. A provider can be reimbursed only for medically necessary covered services actually provided to South Dakota Medicaid recipients eligible on the date the service is provided.

### TIME LIMITS

The department must receive a provider's completed claim form within 6 months following the month the services were provided, as stated in ARSD § 67:16:35:04. This time limit may be waived or extended only when one or more of the following situations exist:

- The claim is an adjustment or void of a previously paid claim and is received within 3 months after the previously paid claim;
- The claim is received within 6 months after a retroactive initial eligibility determination was made as a result of an appeal;
- The claim is received within 3 months after a previously denied claim;
- The claim is received within 6 months after the provider receives payment from Medicare or private health insurance or receives a notice of denial from Medicare or private health insurance; or
- To correct an error made by the department.

### **PROCESSING**

The Division of Medical Services processes claims submitted by providers for their services as follows:

 Claims and attachments are received by the Division of Medical Services and sorted by claim type and microfilmed.



- Each claim is assigned a unique fourteen (14) digit Reference Number. This number is used to enter, control and process the claim. An example of a reference number is 2004005-0011480. The first four digits represent the year. The next 3-digits represent the day of the year the claim was received. The next 7-digits are the sequential number order of the claims received on that day. Each line is separately adjudicated, reviewed and processed using the 14-digit reference number. However, claims with multiple lines will be assigned a single claim reference number; and
- Each claim is individually entered into the computer system and is completely detailed on the Remittance Advice.

To determine the status of a claim, providers must reconcile the information on the Remittance Advice with their files.

### UTILIZATION REVIEW

The Federal Government requires states to verify receipt of services. Each month a sample of South Dakota Medicaid recipients are sent a survey letter requesting verification of services paid the previous month on their behalf. Such services are identified in non-technical terms, and confidential services are omitted. Although the directions are as clear as possible, providers should be prepared to assure any inquiring recipients that this letter is not a bill.

Under 42 C.F.R. part 456, South Dakota Medicaid is mandated to establish and maintain a Surveillance and Utilization Review System (SURS). The SURS unit safeguards against unnecessary or inappropriate use of South Dakota Medicaid services or excess payments, assesses the quality of those services and conducts a post-payment review process to monitor both the use of health services by recipients and the delivery of health services by providers under § 42 CFR 456.23.

Overpayments to providers may be recovered by the SURS unit, regardless of whether the payment error was caused by the provider or by South Dakota Medicaid.

### FRAUD AND ABUSE

The SURS Unit is responsible for the identification of possible fraud and/or abuse. The South Dakota Medicaid Fraud Control Unit (MFCU), under the Office of the Attorney General, is certified by the Federal Government with the primary purpose to detect, investigate, and prosecute any fraudulent practices or abuse against the Medicaid Program. Civil or criminal action or suspension from participation in the Medicaid program is authorized under South Dakota Codified Law (SDCL) 22-45 entitled, Unlawfully Obtaining Benefits or Payments from the Medical Assistance Program. It is the provider's responsibility to become familiar with all sections of SDCL 22-45 and ARSD § 67:16.



### **DISCRIMINATION PROHIBITED**

South Dakota Medicaid, participating medical providers, and contractors may not discriminate against South Dakota Medicaid recipients on the basis of race, color, creed, religion, sex, ancestry, handicap, political belief, marital or economic status, or national origin. All enrolled South Dakota Medicaid providers must comply with this non-discrimination policy. A statement of compliance with the Civil Rights Act of 1964 shall be submitted to the Department upon request.

### **MEDICALLY NECESSARY**

South Dakota Medicaid covered services are to be payable under the Medicaid Program when the service is determined medically necessary by the provider. To be medically necessary, the covered service must meet all of the following conditions under <u>ARSD §67:16:01:06.02</u>:

- It is consistent with the recipient's symptoms, diagnosis, condition, or injury;
- It is recognized as the prevailing standard and is consistent with generally accepted professional medical standards of the provider's peer group;
- It is provided in response to a life-threatening condition; to treat pain, injury, illness, or infection; to treat a condition that could result in physical or mental disability; or to achieve a level of physical or mental function consistent with prevailing community standards for diagnosis or condition;
- It is not furnished primarily for the convenience of the recipient or the provider; and
- There is no other equally effective course of treatment available or suitable for the recipient requesting the service that is more conservative or substantially less costly.



# CHAPTER II: HOSPITAL PROVIDER COVERED SERVICES AND REIMBURSEMENT

### **DEFINITIONS**

The following terms are defined according to Administrative Rule of South Dakota (ARSD) <u>§67:16:03:01</u>:

- 1. <u>Benefit period</u> a period of days for which an individual may receive benefits for inpatient hospital services.
- 2. <u>Case mix index</u> the sum of the DRG weight factors for all Medicaid discharges for a hospital during a specific time span divided by the number of discharges.
- Cost outlier a hospital claim with 70 percent of the billed charges exceeding the greater of 1.5 times the standard DRG payment amount or the outlier threshold available on SDMEDX.
- 4. <u>Diagnosis-related group (DRG)</u> a classification assigned to an inpatient hospital service claim based on the patient's age and sex, the principal and secondary diagnoses, the procedures performed, and the discharge status.
- 5. <u>Emergency hospital care</u> the care necessary to prevent the death or serious impairment of the health of the recipient after the sudden onset of a medical condition that is manifested by symptoms of sufficient severity so as to be life-threatening or require immediate medical intervention.
- 6. <u>Hospital services</u> items and services provided on the hospital's premises to a patient by a hospital under the direction of a physician or a dentist.
- 7. <u>Inpatient</u> a patient who has been admitted to a hospital on the recommendation of a physician or a dentist.
- 8. <u>Outpatient</u> a patient who receives professional services at a participating hospital, but is not provided with room, board, and services on a 24-hour basis.
- 9. Participating hospital a hospital owned by the state in which it is located or licensed by the state licensing agency of the state in which it is located, certified by Medicare under Title XVIII of the Social Security Act, as amended to January 1, 2010, which agrees to participate under the medical assistance program.
- 10. <u>Target amount</u> a hospital's average Medicaid cost per discharge for routine services divided by its case mix index.



### **COVERED INPATIENT SERVICES**

The following inpatient hospital services are covered under South Dakota Medicaid:

- Semiprivate room accommodations and board. Private rooms are covered when justified by a statement of medical necessity from the attending physician;
- Regular nursing services routinely furnished by a hospital;
- Supplies, such as splints and casts, and the use of appliances and equipment, such as wheelchairs, crutches, and prostheses;
- Whole blood or packed red blood cells;
- Diagnostic services;
- Therapeutic services;
- Operating and delivery rooms;
- Drugs and biologicals ordinarily furnished by the hospital;
- Medical social services;
- Services of hospital residents and interns who are in approved training programs;
- Dialysis treatments;
- Services of hospital-based physicians;
- Sterilizations authorized under § 67:16:02:09 and
- Hysterectomy authorized under § 42 C.F.R. 441.250 to 441.259.

### **COVERED OUTPATIENT SERVICES**

The following outpatient hospital services are covered under South Dakota Medicaid:

- Laboratory services;
- X-ray and other radiology services;
- Emergency room services;
- Medical supplies used during treatment at the facility;
- Physical therapy, speech therapy, and occupational therapy when furnished by or supervised by a licensed therapist and periodically reviewed by a physician.
- Whole blood or packed red cells;
- Drugs and biologicals which cannot be self-administered;
- Dialysis treatments:
- Services of hospital-based physicians
- Outpatient surgical procedures, including those procedures contained on <u>SDMEDX</u>.
- Sterilizations authorized under ARSD § 67:16:02:09;
- Hyperbaric oxygen therapy if the requirements of ARSD § 67:16:02:05.08 and § 67:16:02:05.09 are met; and
- Cardiac rehabilitation Phase II.



*NOTE:* When physical therapy, speech therapy, and occupational therapy are listed in a child's individual education plan (IEP), the services are to be billed by the school district.

*NOTE:* Services of hospital–based physicians and/or hospitalists are to be billed on a CMS 1500 claim form. Please see the Professional Services Billing Manual for further instruction.

### **NON-COVERED SERVICES**

In addition to other services not specifically listed as a covered outpatient or covered inpatient service, the following inpatient hospital services are not covered by South Dakota Medicaid:

- Physician's services other than services by residents and interns in training;
- Private duty nursing services;
- Personal comfort or convenience items;
- Organ transplants except as authorized under the provisions of ARSD § 67:16:31;
- Custodial care;
- Autopsies; and
- Chemical dependency or chemical abuse treatment services.
- Health Care Acquired Conditions as defined in <u>Section 2702</u> of the Patient Protection and Affordable Care Act.
- Other Provider Preventable Conditions in any Medicaid care settings where these events occur as defined in <u>Section 2702</u> of the Patient Protection and Affordable Care Act.

### INPATIENT PSYCHIATRIC HOSPITAL

All inpatient psychiatric hospital services provided in an exempt free standing psychiatric unit <u>must</u> be prior authorized under the provisions of ARSD § 67:16:03:02.01.

The following psychiatric hospital services are not covered:

- Out-patient psychiatric hospital services; and
- Freestanding psychiatric hospital services are not payable for adults.

### PRIOR AUTHORIZATION FOR HOSPITAL SERVICES

The attending physician, the physician's representative, or the hospital must obtain prior authorization from the department or the department's authorized representative before inpatient hospital services listed on <a href="SDMEDX">SDMEDX</a> are provided. If a service is provided without an authorization in an inpatient setting and is determined the service could have been provided in an outpatient setting, the department shall reimburse the service at an outpatient rate.



### **PAYMENT OF HOSPITAL SERVICES**

Payments shall be made for covered services rendered to eligible South Dakota Medicaid recipients for medically necessary services provided on an inpatient or outpatient basis and for the deductible and coinsurance under the Medicare program.

A readmission within 72 hours from time of discharge to the same hospital for a related diagnosis is considered a continuation of the prior admission for payment purposes.

Readmission or return to a hospital following a leave of absence, regardless of length, is not considered a separate admission.

The required service is exempt from the provisions of this section if it is provided as the result of an emergency or the individual is already an inpatient at the treatment facility at the time the service is determined to be necessary.

### **DETERMINATION OF EMERGENCY CARE**

The physician, physician assistant, or nurse practitioner on duty or on call at a hospital must determine whether the individual requires emergency hospital care. The need for emergency hospital care is established when the absence of emergency care could be expected to result in one of the following:

- Death
- Additional serious jeopardy to the individual's health
- Serious impairment to the individual's bodily functions
- Serious dysfunction of any bodily organ or part

Emergency hospital service does not include that care for which treatment is available and routinely provided in a clinic or physician's office.

### **BASIS OF REIMBURSEMENT**

A claim for services provided must be submitted at the hospital's usual and customary charge to the general public. Reimbursement is based on the following:

### HOSPITALS WITH MORE THAN 30 MEDICAID DISCHARGES

Reimbursement for services provided to a patient admitted to an in-state acute care hospital that had more than 30 Medicaid discharges during the hospital's fiscal year ending June 30, 1997 is based on the Diagnostic Related Group's (DRG) weight factors, the hospital's target amount, per diem capital and education costs per day. A list of the DRG's and their associated weight factors are available on <a href="SDMEDX">SDMEDX</a>.



A cost outlier reimbursement may be made in addition to the regular DRG reimbursement for a claim qualifying as an outlier as defined in ARSD § 67:16:03:01. The amount of the cost outlier payment is equal to 90 percent of the cost outlier.

The method for calculating the amount of reimbursement may be found at ARSD § 67:16:03:06.

If a patient is transferred, referred, or discharged to another hospital or another type of special care facility and the transfer, referral, or discharge is medically necessary or if a patient leaves the hospital against medical advice, reimbursement is on a per diem basis up to 100% of the reimbursement of the DRG.

# OUTPATIENT SERVICES INCURRED WITHIN THREE DAYS IMMEDIATELY PRECEDING THE INPATIENT STAY

Cost for outpatient services incurred within three days immediately preceding the inpatient stay are included in the inpatient charges unless the outpatient service is not related to the inpatient stay. This provision applies only if the facilities providing the inpatient and outpatient services are owned by the same entity. During an inpatient stay all hospital costs are an intricate part of the inpatient stay, including services provided by another hospital.

### HOSPITALS WITH LESS THAN 30 MEDICAID DISCHARGES

Reimbursement for in-state inpatient hospital services provided by a hospital with less than 30 Medicaid discharges during the hospital's fiscal year ending after June 30, 1997, are reimbursed on a percentage of the hospital's usual and customary charge. For the current percentage please refer to ARSD § 67:16:03:06.03.

### **OUT-OF-STATE HOSPITALS**

The department shall reimburse out-of-state inpatient hospital services by making a prospective payment equal to the payment allowed by the Medicaid program in the state in which the hospital is located. If the Medicaid program in the hospital's home state refused to price a claim the payment allowed is a percentage of the provider's usual and customary charge. For the current percentage please refer to § 67:16:03:06.04.

### **OUTPATIENT SERVICES**

# SERVICES OTHER THAN OUTPATIENT LABORATORY AND OUTPATIENT SURGICAL PROCEDURES

- Reimbursement for outpatient hospital services for an in-state acute care hospital that has more than 30 inpatient Medicaid discharges in the hospital's fiscal year ending June 30, 1997, is based on reasonable costs with the following exceptions:
  - Costs associated with the hospital employed certified registered nurse anesthetist services that relate to outpatient services are included as allowable costs; and



- All capital and education costs incurred for outpatient services are included as allowable costs.
- Reimbursement for outpatient hospital services for the remaining in-state acute care hospital is at 90 percent of their usual and customary charge for the service provided.
- Reimbursement for out-of-state hospital outpatient services is calculated at 30.85 percent of their usual and customary charge.
- For outpatient services incurred within three days immediately preceding the inpatient stay for treatment of the same diagnosis, costs are included in the Inpatient Services located on page 13 of this manual.

### **OUTPATIENT LABORATORY SERVICES**

All outpatient laboratory services are reimbursed according to the Outpatient Laboratory fee schedule maintained on <u>SDMEDX</u>. If no fee for a procedure is established, reimbursement is a percentage of the provider's usual and customary charge for the service as cited in <u>§67:16:03.06</u> and <u>§67:16:03.07</u>. Effective October 1, 2011, the date of service is the date the specimen was drawn from the recipient.

Costs for outpatient laboratory services incurred within three days immediately preceding an inpatient stay at the same entity are included in the inpatient charges unless the outpatient laboratory service is not related to the inpatient stay.

### OUTPATIENT SURGICAL HOSPITAL CLASSIFICATION AND REIMBURSEMENT

A hospital which provides ambulatory surgical procedures listed in the fee schedule maintained on <u>SDMEDX</u> will be assigned a classification dependant on number of beds or specialization listed below:

Classification	Specialization/Number of Beds				
Class I	A hospital with 60 beds or less				
Class II	A hospital with more than 60 beds				
Class III	A specialized surgical hospital located in a city that has an ambulatory surgical center or a specialized surgical hospital or an out of state facility				

Basis of reimbursement for an ambulatory surgical procedure is then calculated using the following criteria:

- 1. When the procedure is not contained in the fee schedule maintained on <u>SDMEDX</u> payment is calculated according to ARSD § 67:16:03:06.01.
- When the procedure is contained in the fee schedule maintained on <u>SDMEDX</u> and falls into payment group of 1, 2, 3, or 4, multiply the assigned payment amount to the payment group listed below:



Group	Payment Amount				
Group 1	\$240				
Group 2	\$322				
Group 3	\$369				
Group 4	\$452				

By one of the following appropriate hospital classifications:

Classification	Multiplier				
Class I	1.25				
Class II	1.10				
Class III	1.00				

- 3. When a surgical procedure is listed in the fee schedule maintained on <u>SDMEDX</u> and the procedure falls into a payment Group 5, the basis of reimbursement is calculated according to ARSD § 67:16:03:06.01.
- 4. When more than one surgical procedure is performed in a single operating session or on the same day and all the procedures are contained in the fee schedule maintained on <a href="SDMEDX">SDMEDX</a> and have a payment group of 1, 2, 3, or 4, the procedure with the highest reimbursement rate is payable at 100 percent of the calculated rate explained in basis of reimbursement above.
- 5. When more than one surgical procedure is performed in a session or on the same day and any one of the surgical procedures are not listed in the fee schedule maintained on <u>SDMEDX</u> and have a payment group of 1, 2, 3, or 4, reimbursement is determined according to <u>§67:16:03:01</u>. However, if the CPT code not listed in the fee schedule is 10040, 16000, 31725, 36000, 36400, 36405, 36406, 36410, 36415, 36600, 46900, 51000, 53670, 53675, 571150, 58300, 58301, or 69090, reimbursement is allowed for the procedure not listed.
- 6. When the surgical procedure is necessary to prevent the death or serious impairment of the health of the recipient after the sudden onset of a medical condition that is manifested by symptoms of sufficient severity so as to be life-threatening or requires immediate medical intervention and the claim is coded as an emergency the rate of reimbursement is determined according to ARSD § 67:16:03:06.01.

### DIAGNOSTIC RELATED GROUP EXEMPT HOSPITAL UNITS

In-state freestanding rehabilitation hospitals, public health service hospitals, acute hospital with less than 30 Medicaid discharges during their fiscal year ending June 30, 1997, and the State of South Dakota Children's Hospital are exempt from Diagnostic Related Group (DRG) reimbursement provisions.

South Dakota Medicaid may exempt in-state intensive care nursery units from DRG reimbursements on request by the hospital if all costs and statistics relating to the operation of the unit are identifiable and if the unit meets the following criteria:

Provides care for infants under 750 grams;



- Provides care for infants on ventilators;
- Provides major surgery for newborns;
- Has 24 hour coverage by a neonatologist; and
- Has a maternal neonatology transport team.

South Dakota Medicaid may exempt a psychiatric unit and a rehabilitation unit from DRG reimbursement on request by the hospital if all costs and statistics relating to the operation of the unit are identifiable.

Reimbursement for in-state DRG-exempt hospitals and units is based on reasonable and allowable costs with the following exceptions:

- Costs associated with non-hospital certified registered nurse anesthetists that relate to exempt units of hospital are included as allowable costs;
- Capital and education costs incurred for inpatient services are included as allowable costs; and
- Psychiatric unit services are paid at the lesser of usual and customary charges for services provided or a daily rate maintained on <u>SDMEDX</u>.

### **RURAL CRITICAL ACCESS HOSPITALS**

If the Department of Health determines that a hospital is an above-average, critical access-critical hospital or at-risk hospital, reimbursement is the greater of reasonable costs determined under the provisions of ARSD § 67:16:03:06.01 or the payment otherwise reimbursable under this chapter.

### DISPROPORTIONATE SHARE HOSPITALS

To qualify as a disproportionate share hospital a hospital must meet the following requirements:

- Have a Medicaid inpatient utilization rate that is above the mean Medicaid inpatient utilization rate for hospitals receiving Medicaid payments in the state or have a lowincome utilization rate that exceeds 25 percent.
- Have a Medicaid utilization rate of at least one percent; and
- Have at least two obstetricians who have staff privileges at the hospital and have agreed to provide obstetric services to individuals eligible for Medicaid.

### MAXIMUM RATE OF PAYMENT

When an infant is transferred between a DRG-reimbursed hospital unit and a DRG-exempt intensive care nursery unit (NICU) within the same hospital, the total reimbursement for the combined care in the units may not exceed the amount payable had all needed services been delivered in the NICU.



### STERILIZATION AND HYSTERECTOMIES

Federal regulations dictate the requirements which enable the state to receive federal matching funds for sterilizations and hysterectomies. Federal regulations must be met in order for the state to receive federal funds. The South Dakota Department of Social Services will deny payment to physicians, hospitals, surgi-clinics, anesthesiologists, anesthetists, or any provider billing for services involving sterilization or hysterectomies unless the Consent Form for Sterilization or Acknowledgment of Information for Hysterectomies are in compliance with federal and state rule.

### MALE AND FEMALE STERILIZATIONS

The South Dakota Medicaid Sterilization Consent Form must be accurately completed and attached to the claim. Instructions for completing the form are as follows:

### INFORMED CONSENT

Informed consent consists of the following:

- 1. Providing a copy of the consent form to the individual to be sterilized;
- 2. Offering to answer any questions the individual has about sterilization;
- 3. Giving the following information to the person to be sterilized:
  - That they may withdraw their consent at any time prior to sterilization and that the withdrawal will not affect any program benefits.
  - A description of alternative methods of birth control;
  - That the procedure is considered to be irreversible;
  - An explanation of the sterilization procedure to be performed;
  - An explanation of discomforts and risks of the sterilization procedure, including anesthetic risks;
  - A full description of the benefits that may be expected; and
  - That sterilization cannot be performed for at least 30 days except for circumstances listed under "Exceptions".
- 4. Arrangements shall be made to effectively inform the blind, deaf, and those who do not understand the language.

Informed consent may not be obtained while the individual to be sterilized is:

- In labor or child birth:
- Seeking to obtain or obtaining an abortion; or
- Under the influence of alcohol or drugs.

### **EXCEPTIONS:**

In the event of a premature delivery, the following must occur:



- The consent form must be signed by the individual to be sterilized at least 30 days prior to expected delivery date and at least 72 hours prior to the sterilization.
- The date of the expected delivery must be written on the consent form.

In the event a sterilization is performed during an emergency abdominal surgery, the following must occur:

- The consent form must be signed by the individual to be sterilized at least 72 hours prior to sterilization.
- The physician must describe the surgery and explain the medical necessity of the emergency abdominal surgery.

NOTE: A sterilization is not considered an emergency.

### CONSENT FORM INSTRUCTIONS

The consent form must be signed by the recipient <u>at least 30 days</u> and no more than 180 days prior to sterilization surgery.

### THE CONSENT FORM MUST CONTAIN:

- 1. Doctor's or clinic's name;
- 2. Name of surgery;
- 3. Month, day, and year of the (recipient's) birth;
- Recipient's name;
- 5. Name of the doctor who will be performing the surgery;
- 6. Name of the surgery. The name of the surgery should match the surgery identified in #2 above.
- 7. Recipient's signature; and
- 8. Month, day and year the recipient signed the form.

### INTERPRETER'S STATEMENT

This section must be fully completed whenever the recipient being sterilized cannot fully understand or speak English and show:

- The recipient's native language; and
- Signature of the interpreter and the date the information was provided.

### STATEMENT OF PERSON OBTAINING CONSENT

This section must include the following:

- 1. Name of the individual requesting the sterilization.
- 2. Name of the surgery to be performed. The name of the surgery should match the name contained in #2 of the consent form.
- 3. Signature of the person obtaining the consent and witnessing the recipient's signature and the date consent was obtained, this date should match the date in #8.
- 4. Name of the facility or agency the individual represents.



5. Mailing address of the facility or agency.

### PHYSICIAN'S STATEMENT

This section must include the following:

- 1. Name of recipient;
- 2. Date of surgery. This date must be at least 30 days after the signature of consent was obtained by the recipient in #8.
- 3. Name of surgery performed. This name must match the name of the surgery stated elsewhere on the form.
- 4. Signature of physician who performed the surgery; and
- 5. Date of physician's signature. This signature must be added after the surgery has been performed.

*NOTE:* A copy of the consent form must be attached to all sterilization claims submitted to South Dakota Medicaid. The sterilization form can be found at the end of this manual.

### **HYSTERECTOMY**

Federal regulations for hysterectomies require that the recipient be informed that the hysterectomy will render the individual permanently incapable of reproducing. The recipient must sign a statement acknowledging receipt of infertility information prior to surgery. Most hospital operative permits <u>DO NOT</u> meet federal requirements for hysterectomy information. The Acknowledgment of Information form meets the requirements. The Acknowledgement of Information form can be found at the back of this manual.

### SPECIAL CONSIDERATIONS

If the woman was sterile <u>prior to</u> the hysterectomy she must sign the Acknowledgment of Information form, or the physician may write a statement that the recipient was sterile prior to the hysterectomy and the reason for the sterility. The statement must be signed and dated by the physician and the statement must be attached to the claim.

When a recipient requires a hysterectomy due to a life threatening emergency, and the physician determines that <u>prior acknowledgment is not possible</u> the physician must certify in writing that the hysterectomy was performed under a life-threatening emergency in which he or she determined prior acknowledgment was not possible. The physician must also include a description of the nature of the emergency. This statement, signed and dated by the physician, must be attached to the claim.

*NOTE:* Do not use a sterilization consent form for a hysterectomy.

### INTERPRETER'S STATEMENT

This section must be completed whenever the recipient cannot fully understand or speak English and must contain:

Name of the recipient's native language.



Signature of the interpreter and the date the information was provided.

### NON-COVERED STERILIZATION AND HYSTERECTOMY SERVICES

South Dakota Medicaid does not reimburse for the following:

- 1. Hysterectomy performed solely for the purpose of rendering an individual permanently incapable of reproducing.
- 2. Sterilization of a mentally incompetent individual.
- 3. Sterilization of an institutionalized individual.
- 4. Sterilization of an individual who has not reached his or her 21<sup>st</sup> birthday when the sterilization consent form is signed.
- 5. Sterilization or hysterectomy when the consent form is not completed, is not accurate, or is not legible.
- 6. When the consent form or Acknowledgment of Information was signed more than 180 days prior to surgery.



# CHAPTER III: REMITTANCE ADVICE

A Remittance Advice serves as the Explanation of Benefits (EOB) from South Dakota Medicaid. The purpose of this chapter is to familiarize the provider with the design and content of the Remittance Advice. The importance of understanding and using this document cannot be stressed enough. The current status of all claims, (including adjustments and voids) that have been processed during the past week are shown on the Remittance Advice. It is the provider's responsibility to reconcile this document with patient records. The Remittance Advice documents all payments and denials of claims and should be kept for six years, pursuant to SDCL 22-45-6.

### SAMPLE REMITTANCE ADVICE

BILL SMITH, MD 111 10 AVE SW ABERDEEN SD 57401-1846	PHYSICIAN REMITTANCE ADVICE 11/01/2006				DEPT. OF SOCIAL SERVICES MEDICAL SERVICES 700 GOVERNORS DRIVE PIERRE,, SOUTH DAKOTA 57501-2291					
PROVIDER NO: 5601111 THE FOLLOWING CLAIMS ARE	FED TAX ID NO.: 123456789 APPROVED ORIGINALS:	) NPI:						PAGE N	O. 1	
R	R			P R						
2006303-722200-0 00011 31.89	L1222 DOE, JOHN M	09-23-06	09-23-06	99213	<u> </u>	1	72.00	.00	3.00	
PAT ACCT NO. 02211111 2006303-722200-1 00011		09-23-06	09-23-06	90765		1	143.00	.00	.00	
2006300-711100-0 00022 4.14	22111 DOE, JANE A	10-10-06	10-10-06	36415	1	l	13.00	.00	.00	
PAT ACCT NO. 01122222 2006300-711100-0 00022		10-10-06	10-10-06	99000	1	1	16.00	.00	.00	
TOTAL APPROVED ORGINALS:	4					244.00	1			
				F	PHYSICIAN	CLAIM TOTAL REMITTANCE	TOTAL		93.07 93.07	
			MMIS	REMIT	NO: 71122334	YTD NEGATIV AMOUNT OF		E	.00	
\$93.07	S ARE FOUND ON THE ABO	VF REMITTAN	ICE ADVICE	PLFASE I	NOTIFY THE DEF	PARTMENT OF SO	ICIAI SERVI	CES		

### REMITTANCE ADVICE FORMAT

Each claim line is processed separately. Use the correct reference number (see chapter 1) to ensure that you correctly follow each line of a claim. The following information explains the Remittance Advice format:

### **HEADER INFORMATION**

- South Dakota Medicaid's address and page number
- Type of Remittance Advice (e.g. nursing home, physician, pharmacy, crossover, etc.) and date
- Provider name, address, and South Dakota Medicaid provider ID number

Only the last nine (9) digits of the recipient's 14 digit identification number are displayed.



### *MESSAGES*

The Remittance Advice is used to communicate special information to providers. Policy changes, service limitations, and billing problems are examples of messages that may be published in this section. CAREFULLY READ ALL MATERIAL PRINTED IN THESE MESSAGES AND ENSURE THAT THE APPROPRIATE STAFF RECEIVES A COPY OF THE MESSAGE.

### **APPROVED ORIGINAL CLAIMS**

A claim is approved and then paid if it is completely and correctly prepared for a South Dakota Medicaid covered service(s) provided to an eligible recipient by a South Dakota Medicaid enrolled provider. Claims that have been determined payable are listed in this section with the amount paid by South Dakota Medicaid.

### **DEBIT ADJUSTMENT CLAIMS**

An adjustment can be processed only for a claim that has previously been paid. When adjusting a claim, resubmit the complete original claim with the corrections included or deleted as appropriate.

NOTE: Once you have adjusted a claim you cannot adjust or void the original claim again.

### CREDIT ADJUSTMENT CLAIMS

This is the other half of the adjustment process. The reference number represents the <u>original paid claim</u>. Information in this section reflects South Dakota Medicaid's processing of the original paid claim. This information is being adjusted by the correct information, listed in the section above

(THE FOLLOWING CLAIMS ARE DEBIT ADJUSTMENTS).

### **VOIDED CLAIMS**

This section subtracts claims that should not have been paid. The first reference number represents the voided claim. The second reference number represents the original paid claim (the claim that is being voided). Transactions on this line show a negative amount for the provider.

NOTE: Once you have voided a claim, you cannot void or adjust the same claim again.

### **DENIED CLAIMS**

A claim is denied if one or more of the following conditions exist:

- The service is not covered by South Dakota Medicaid.
- The claim is not completed properly.
- The claim is a duplicate of a prior claim.



- The data is invalid or logically inconsistent.
- Program limitations or restrictions are exceeded.
- The service is not medically necessary or reasonable.
- The patient and/or provider is not eligible during the service period.

Providers should review denied claims and, when appropriate, completely resubmit the claim with corrections and with a copy of the remittance advice indicating the previous denial. Providers should not resubmit claims that have been denied due to practices that contradict either good medical practice or South Dakota Medicaid policy. If a provider is resubmitting a denied claim due to medical records, the provider should attach the medical records to the resubmitted claim.

If the provider does not agree with a denial determination they should send a written request for reconsideration to the Department. This request for reconsideration should include a paper claim, remittance advice(s), and any other supporting documentation the provider feels is relevant. If the Department determines that the denial was in accordance with the State Plan and administrative rules, then the provider will receive written notice of the Department's decision along with instructions on how to request a hearing with the Office of Administrative Hearings. The provider will have 30 days from the date of the letter in order to request a hearing. Requests for reconsideration should be sent to the following address:

South Dakota Department of Social Services
ATTN: Assistant Division Director, Medical Services
700 Governors Drive
Pierre, SD 57501-2291

IMPORTANT: Claims that do not contain the proper identifying NPI/taxonomy/zip+4 combinations may deny to the "Erroneous Provider Number." If the claim is denied to this number, the provider will not be notified as the system cannot determine to whom the remittance advice should be sent.

Claims that cannot be paid by South Dakota Medicaid are listed in this section. Even though there may be several reasons why a claim cannot be paid, only one denial reason will be listed.

### ADD-PAY/RECOVERY

When an adjustment or void has not produced a correct payment, a lump sum <u>payment or deduction</u> is processed. There is no identifying information on the Remittance Advice explaining for which recipient or services this payment is made for, but a letter is sent to the provider explaining the add-pay/recovery information. If the amount is to be recovered from the provider there will be a minus sign behind the amount; otherwise the amount is a payment to the provider.

### REMITTANCE TOTAL



The total amount is determined by adding and subtracting all of the amounts listed under the column "PAID BY PROGRAM".

### YTD NEGATIVE BALANCE

A Year-to-Date (YTD) negative balance is posted in one of two situations. When ONLY void claims are processed in a payment cycle for the provider and no original paid claims are included on the Remittance Advice, a negative balance is displayed. When the total amount of the negative transactions, such as credit adjustment and void claims, is larger than the total amount of positive transactions (original paid and debit adjustments), a negative balance will be shown.

### MMIS REMIT NO. ACH AMOUNT OF CHECK

The system produces a sequential Remittance Advice number that is used internally for finance purposes and relates to the check/ACH issue to the provider. The net check amount is the Remittance Total minus the YTD Negative Balance.

NOTE: ACH DEPOSITS ARE MANDATORY

### PENDED CLAIMS

A claim that cannot be automatically paid or denied through the normal processing system is pended until the necessary corrective action has been taken. Claims may be pended because of erroneous information, incomplete information, information mismatch between the claim and the state master file, or a policy requirement for special review of the claim. The reason for pending the claim is printed on the Remittance Advice. The provider should wait for claim payment or denial before resubmitting the claim. After a pended claim has been approved for further processing, it is reprocessed and appears on the subsequent Remittance Advice as an approved original either as a paid or a denied claim.

# <u>DO NOT SUBMIT A NEW CLAIM FOR A CLAIM IN PENDED STATUS, UNLESS YOU ARE ADVISED BY THE DEPARTMENT TO DO SO.</u>

IF ERRORS ARE IDENTIFIED ON THE REMITTANCE ADVICE, PLEASE NOTIFY SOUTH DAKOTA MEDICAID AT 1-800-452-7691 AS SOON AS POSSIBLE.



# CHAPTER IV: BILLING INSTRUCTIONS

INPATIENT/OUTPATIENT, USING THE UNIFORM BILLING CLAIM FORM CMS 1450 (UB-04).

The hospital claim has been designed so that <u>either</u> inpatient <u>or</u> outpatient services for one patient may be billed on the claim. <u>At no time may both inpatient and outpatient services be billed on the same claim</u>. If a patient receives both outpatient and inpatient services on the same day, all hospital services must be billed as inpatient services.

Claim forms are <u>not</u> supplied by South Dakota Medicaid but must meet the requirements of the South Dakota UB-04 committee.

The Hospital claim is a multiple-part form. Submit the original payer copy to:

Department of Social Services Division of Medical Services 700 Governors Drive Pierre, South Dakota 57501-2291

The provider is responsible for the proper postage.

### **CODES**

The codes specified for hospital use in a Medicaid Management Information System (MMIS) by the Department of Health and Human Services (HHS), CMS are:

Hospital Use	Code
Diagnosis	ICD-9-CM, Internal Classifications of Diseases 9th Edition, Clinical Medicine
Procedures	Same as diagnosis
Outpatient Laboratory	HCPCS or CPT/4
Outpatient Surgical Procedures	HCPCS or CPT/4

ICD-9-CM code books may be purchased from:

Medicode 5225 Weley Post Way, Ste 500 Salt Lake City, UT 84116-2889

### SUBMISSION

South Dakota Medicaid must receive a provider's completed claim form within 6 months following the month services were provided, unless third party liability insurance is involved or initial retroactive eligibility is determined.

A provider may only submit a claim for services he knows or should have known are covered by South Dakota Medicaid.

A claim must be submitted at the provider's usual and customary charge for this service on the date the service was provided.



The name which appears on the remittance advice indicates the provider name which South Dakota Medicaid associates with the assigned provider number. This name must correspond with the name submitted on claim forms.

### **HOW TO COMPLETE THE CMS 1450 (UB-04) CLAIM FORM**

Failure to properly complete **MANDATORY** requirements will be cause for non-processing or denial of the claim by South Dakota Medicaid.

The following information is a locator by locator explanation of how to prepare the CMS 1450 (UB-04) claim form.

### LOCATOR 1 PROVIDER NAME, ADDRESS & TELEPHONE NUMBER

Enter the provider DBA Name as shown in the Organization Business Name on the SD MEDX enrollment Record, address, city, state, zip code and telephone (MANDATORY) Fax and Country (optional).

### LOCATOR 2 PAY-TO NAME AND ADDRESS

Enter the pay-to name, address, city, state, and zip code.

### LOCATOR 3 PATIENT CONTROL NUMBER

Patient's unique alpha-numeric number assigned by the provider to facilitate retrieval of individual financial records and posting of the payment.

### LOCATOR 4 TYPE OF BILL (MANDATORY)

Enter the code indicating the specific type of bill. The code must be determined within 24 hours of admission. The code may be updated as the patient meets the different criteria and cannot be changed once a physician has ordered discharge of the patient.

### **HOSPITAL INPATIENT**

- 111 Hospital Inpatient, Admission through Discharge
- 117 Hospital Inpatient, Replacement
- 118 Hospital Inpatient, Void

### Long Term Care

- 211 Admission through Discharge
- 217 Replacement
- 218 Void

### **HOSPITAL OUTPATIENT**

- 131 Hospital Outpatient/Hospice, Admission through Discharge
- 137 Hospital Outpatient, Replacement
- 138 Hospital Outpatient, Void

### **OUTPATIENT HOSPITAL SURGICAL PROCEDURES**

- 831 Outpatient Hospital Surgical Procedures, Admission through Discharge
- 837 Outpatient Hospital Surgical Procedures, Replacement
- 838 Outpatient Hospital Surgical Procedures, Void



### LOCATOR 5 FEDERAL TAX NUMBER

The number assigned to the provider by the federal government for tax reporting purposes. Also known as a tax identification number (TIN) or employer identification number (EIN).

### LOCATOR 6 STATEMENT COVERS PERIOD (MANDATORY)

Enter the beginning and ending service dates of the period included on this claim.

### LOCATOR 7 <u>UNLABELD FIELD</u>

Leave Blank

### LOCATOR 8 PATIENT I.D. NUMBER AND NAME (MANDATORY)

Enter in 8a the patient's Medicaid ID number from the patient's South Dakota Medicaid card. Enter in 8b the patient's full name.

### LOCATOR 9 PATIENT ADDRESS

Enter in 9a the patient's address, 9b city, 9c state, 9d zip code, and 9e country.

### LOCATOR 10 PATIENT BIRTHDATE

Enter patient's birth date.

### LOCATOR 11 PATIENT SEX

Enter patient's sex.

### LOCATOR 12 ADMISSION/START OF CARE DATE (MANDATORY)

Enter the date the patient was admitted for inpatient services.

Enter the date of service for an outpatient claim.

### LOCATOR 13 ADMISSION HOUR (MANDATORY)

Enter the hour during which the patient was admitted for inpatient or outpatient care.

### LOCATOR 14 TYPE OF ADMISSION (MANDATORY)

Enter the code indicating the priority of this admission. (See below)

Admission Type 1 - Indicates the South Dakota Medicaid recipient was treated for a "true emergency". Block 76, Block 77, Block 78, and Block 79 would be bypassed and the claim would be adjudicated.

Admission Type 2 - Indicates the South Dakota Medicaid recipient was treated for "urgent" care. South Dakota Medicaid will reimburse the emergency room (450 revenue code) only. Any treatment (ancillary code(s)) is the responsibility of the South Dakota Medicaid managed care recipient. Unless treatment has been prior referred or authorized by the recipient's PCP, Block 78 or Block 79 must contain the recipient's PCP National Provider Identification (NPI) number.

<u>Admission Type 3</u> - Indicates the South Dakota Medicaid recipient was treated for elective care. If there was an actual referral from the Primary



Care Provider (PCP) then Block 78 or Block 79 must contain the recipient's PCP National Provider Identification (NPI) number.

### **LOCATOR 15**

SOURCE OF ADMISSION (MANDATORY) (INPATIENT ONLY) For Indian Health Services contract or 638 contract care, enter a "0". When a "0" is entered, a managed care referral is not needed.

### **LOCATOR 16**

### **DISCHARGE HOUR (MANDATORY)**

Enter the hour the patient was discharged from inpatient care.

### **LOCATOR 17**

### PATIENT STATUS (MANDATORY) (INPATIENT ONLY)

Enter the code indicating the patient status as of the ending service date of the period covered on this bill. (See below the definitions of the only acceptable codes under South Dakota Medicaid.)

- O1 Discharges home or self-care (routine discharge) including discharges to foster homes, group homes, halfway houses, and supervised personal care facilities as well as private residences.
- O2 Discharges/transfers/referrals to another short term general hospital such as acute care hospitals, public health service hospitals, neonatal units, etc.
- O3 Discharges/transfers to skilled nursing facilities (SNF) including swing beds, sub acute care centers and Medicare nursing facilities as well as skilled nursing homes.
- O4 Discharges/transfers to intermediate care facilities (ICF) including adjustment training centers, Redfield State Hospital, as well as regular intermediate care nursing homes.
- Discharges/transfers/referrals to another type of institution such as rehabilitation hospitals or units, military or VA hospitals, etc.
- Discharges/transfers to home under the care of an organized home health service organization.
- 07 Left against medical advice.
- O8 Discharges/transfers to home under care of a home IV provider.
- Discharges/transfers/referrals to mental health facilities such as freestanding psychiatric hospitals, psychiatric units, etc.
- 20 Expired
- 30 Still an inpatient. This is an invalid code except for DRG-exempt Hospital/Unit claims and Nursing Homes
- 43 Discharges/transfers to a Federal Health Care Facility.
- 51 Discharges/transfers to Hospice.
- Discharges/transfers to an Inpatient Rehabilitation Facility including distinct units of a hospital.
- Discharges/transfers to Medicare Certified Long Term Care Hospital.
- Discharges/transfers to Psychiatric Hospital or Psychiatric unit of a hospital.
- Discharges/transfers to a Critical Access Hospital.

### **INVALID CODES:**

09, 11-19, 21-29, 31-42, 44-50, 52-61, 64, 67-99 these are all invalid codes which should not be used for inpatient hospital claims.



LOCATOR 18-28 CONDITION CODES

A code(s) used to identify conditions relating to this bill that may affect

payer processing.

LOCATOR 29 ACCIDENT STATE

The two letter state abbreviation the accident occurred in. (if applicable)

LOCATOR 30 <u>UNLABELED FIELD</u>

Leave Blank

LOCATOR 31-34 OCCURRENCE CODES AND DATES

The code and associated date defining a significant event relating to this

bill that may affect payer processing.

LOCATOR 35-36 OCCURRENCE SPAN CODE AND DATES

A code and the related dates that identify an event that relates to the

payment of the claim.

LOCATOR 37 <u>UNLABELED FIELD</u>

Leave Blank

LOCATOR 38 RESPONSIBLE PARTY NAME AND ADDRESS

The name and address of the party responsible for the bill.

LOCATOR 39-41 VALUE CODES AND AMOUNTS

A code structure to relate amounts or values to identified data elements

necessary to process this claim as qualified by the payer organization.

LOCATOR 42 REVENUE CODE (MANDATORY)

Enter the code which identifies the specific accommodation, ancillary

service or billing calculation.

LOCATOR 43 REVENUE DESCRIPTION

A narrative description of the related revenue categories included on this bill. Abbreviations may be used. If using a drug-related Healthcare Common Procedure Coding Systems (HCPCS) J-code, enter the N4

qualifier code followed by the 11 character NDC number with no hyphens, the Unit of Measure qualifier and quantity. Please enter in this format: N4xxxxxxxxxxML5. Possible qualifier codes include DA=days.

ME=milligrams, UN=units, GR=grams and ML=milliliters.

LOCATOR 44 HCPCS/RATES (MANDATORY)

Enter the accommodation rate for inpatient bills and the Healthcare Common Procedure Coding Systems (HCPCS) applicable to ancillary

service and outpatient bills.

Other Provider Preventable Conditions (OPPC) includes surgery on the wrong patient, wrong surgery on a patient, and wrong site surgery. For any providers whom this applies, these OPPCs must be reported on the claims in any care setting in which they occur. The following procedure code modifiers must be billed as the primary modifier on the claim.



- Bill procedure code modifier: PB SURGICAL OR OTHER INVASIVE PROCEDURE ON WRONG PATIENT
- Bill procedure code modifier: PC WRONG SURGERY OR OTHER INVASIVE PROCEDURE ON PATIENT
- Bill procedure code modifier: PA SURGICAL OR OTHER INVASIVE PROCEDURE ON WRONG BODY PART

### LOCATOR 45 SERVICE DATE

The date the indicated service was provided.

### LOCATOR 46 UNITS OF SERVICE (MANDATORY)

Enter quantitative measure of services rendered by revenue category to or for the patient to include items such as number of accommodation days, miles, pints of blood, or renal dialysis treatments.

### LOCATOR 47 TOTAL CHARGES (MANDATORY)

Enter total charges pertaining to the related revenue code for the current billing period as entered in the statement covers period.

Total charges include both covered and non-covered charges.

### LOCATOR 48 NON - COVERED CHARGES (MANDATORY)

Enter the amount to reflect non-covered charges for the primary payer pertaining to the related revenue code.

### LOCATOR 49 <u>UNLABELED FIELD</u>

Leave blank.

### LOCATOR 50 PAYER IDENTIFICATION (MANDATORY)

If South Dakota Medicaid is the only payer, enter "Medicaid". If other payers exist, Medicaid is always payer of last resort. Submit a South Dakota Medicaid claim using CMS 1450 (UB-04) claim form for the <u>total</u> charges and enter in locator 50A and 50B "Payer" as follows:

A) Medicare 001 B) Medicaid 999 C) TPL (Third Party Liability) 141

### LOCATOR 51 HEALTH PLAN ID

Enter the providers N.P.I number and/or Proprietary Number for the service being billed.

### LOCATOR 52 RELEASE OF INFORMATION CERTIFICATION INDICATOR

A code indicating whether the provider has on file a signed statement permitting the provider to release data to other organizations in order to adjudicate the claim.

### LOCATOR 53 ASSIGNMENT OF BENEFITS CERTIFICATION INDICATOR

A code showing whether the provider has a signed form authorizing the third party payer to pay the provider.

### LOCATOR 54 PRIOR PAYMENTS – PAYERS (MANDATORY)



Enter the amount the hospital has received toward payment of the bill prior to the billing date by the indicated payer. Do not put recipient cost share in this field.

LOCATOR 55 ESTIMATED AMOUNT DUE

The amount estimated by the hospital to be due from the indicated payer (estimated responsibility less prior payments).

LOCATOR 56 NATIONAL PROVIDER NUMBER (NPI) (MANDATORY)

Enter the provider's National Provider Identification (NPI) number.

LOCATOR 57 OTHER PROVIDER ID NUMBER

LOCATOR 58 INSURED'S NAME (MANDATORY)

Enter the insured's last name, first name, and middle initial. Name must correspond with the name on the South Dakota Medicaid ID card. If the patient is covered by insurance other than South Dakota Medicaid, enter the name of the individual in whose name the insurance is carried.

LOCATOR 59 PATIENT'S RELATIONSHIP TO INSURED

A code indicating the relationship of the patient to the identified insured.

LOCATOR 60 INSURED'S UNIQUE ID NUMBER (MANDATORY)

The recipient identification number is the 9-digit number found on the South Dakota Medicaid Identification Card. The 3-digit generation number located behind the 9-digit recipient number is not part of the recipients ID number and should not be entered on the claim.

**LOCATOR 61 INSURED GROUP NAME** (MANDATORY IF APPLICABLE)

When South Dakota Medicaid is a secondary payer, enter the insured

group name of primary payer.

LOCATOR 62 <u>INSURANCE GROUP NUMBER</u> (MANDATORY IF APPLICABLE)

When South Dakota Medicaid is a secondary payer, enter the insured

group number of the primary payer.

LOCATOR 63 TREATMENT AUTHORIZATION CODE

Required, if services must be prior authorized. Enter prior authorization

number here.

If prior authorization is not required, leave blank.

LOCATOR 64 <u>DOCUMENT CONTROL NUMBER</u>

Leave Blank, Reserved for Office Use.

LOCATOR 65 <u>EMPLOYER NAME</u>

The name of the employer that might or does provide health care coverage for the insured individual identified in Form Locator 58.

LOCATOR 66 DIAGNOSIS AND PROCEDURE CODE QUALIFIER (ICD VERSION)

The qualifier code that denotes the version of International Classification

of Diseases (ICD) reported.



#### LOCATOR 67 PRIN

#### PRINCIPAL AND OTHER DIAGNOSIS CODES (MANDATORY)

Enter the ICD-9-CM code for the principal diagnosis in locater 67. Enter the other diagnosis codes other than the principal diagnosis in form locators A-Q.

Principal Diagnosis Code is: The ICD-9-CM codes describing the principal diagnosis (i.e., the condition established after study to be chiefly responsible for occasioning the admission of the patient for care).

Other Diagnosis Codes is: The ICD-9-CM diagnoses codes corresponding to additional conditions that co-exist at the time of admission, and/or develop subsequently, and which have an affect on the treatment received or the length of stay.

When a Provider Preventable Condition (PPC) occurs in an inpatient setting, including observation, it must be indicated on the UB04 claim form with the appropriate ICD-9-CM code in box 67. Any time one of the PPC ICD-9-CM codes is entered it must be accompanied by the appropriate Present On Admission (POA) indicator in box 67. The POA indicators are listed in the table below. If a POA indicator is not entered following a PPC ICD-9-CM code the claim will deny for reason 456-ADMISSION INFORMATION IS INVALID/INCOMPLETE. When a POA indicator of N or U is entered the claim will pend for reason 946-REVIEW BY MEDICAL CONSULTANT REQUIRED for pricing to exclude the PPC.

#### UB04 field 67 - Present on Admission (POA) Indicators

Υ	Diagnosis was present at time of inpatient admission. Medicaid will pay the CC/MCC
	DRG/ or charges

- N Diagnosis was not present at time of inpatient admission. Medicaid will not pay the CC/MCC DRG/or charges
- U Documentation insufficient to determine if the condition was present at the time of inpatient admission. Medicaid will not pay the CC/MCC DRG/or charges
- W Clinically undetermined. Provider unable to clinically determine whether the condition was present at the time of inpatient admission. Medicaid will pay the CC/MCC DRG/or charges

LOCATOR 68 <u>UNLABELED FIELD</u>

Leave blank.

LOCATOR 69 ADMITTING DIAGNOSIS (MANDATORY) (INPATIENT ONLY)

Enter the ICD-9-CM diagnosis code provided at the time of admission as

stated by the physician.

LOCATOR 70 PATIENT'S REASON FOR VISIT

The ICD-CM diagnosis codes describing the patients' reason for visit at

the time of outpatient registration.

LOCATOR 71 PROSPECTIVE PAYMENT SYSTEM (PPS) CODE

The PPS code assigned to the claim to identify the DRG based on the

grouper.



LOCATOR 72 EXTERNAL CAUSE OF INJURY CODE (E-CODE)

The ICD-9-CM code for the external cause of an injury, poisoning, or

adverse effect.

LOCATOR 73 <u>UNLABELED FIELD</u>

Leave blank.

LOCATOR 74 PRINCIPAL AND OTHER PROCEDURE CODES AND DATE

(MANDATORY)

Enter the ICD-9-CM code identifying the principal surgical or obstetrical procedure in locator 74. Enter other procedure codes in locators A-E.

Date is required, if applicable.

LOCATOR 75 <u>UNLABELED FIELD</u>

Leave blank.

LOCATOR 76 <u>ATTENDING PHYSICIAN ID</u>

Enter the NPI and name of the individual who has overall responsibility for

the patient's care and treatment reported in this claim.

Enter identifying qualifier and corresponding number when reporting a

secondary identifier.

LOCATOR 77 OPERATING PHYSICIAN ID

Enter the NPI and name of the individual with the primary responsibility

for performing the surgical procedures reported in this claim.

Enter identifying qualifier and corresponding number when reporting a

secondary identifier.

LOCATOR 78-79 OTHER PHYSICIAN ID (MANDATORY)

(MANAGED CARE AND HEALTH HOME RECIPIENTS ONLY)

Enter primary qualifier, NPI, and name of the referring, other operating, or

rendering physician.

Primary qualifiers: DN- Referring Provider, ZZ- Other Operating

Physician, or 82- Rendering Physician

Enter identifying qualifier and corresponding number when reporting a

secondary identifier.

LOCATOR 80 REMARKS

Enter former reference number for adjustments and voids.

LOCATOR 81 CODE-CODE FIELD

To report additional codes related to a Form Locator (overflow) or to

report externally maintained codes approved by the NUBC for inclusion in

the institutional data set.



#### SPECIAL BILLING INSTRUCTIONS

Separate claim forms are required for each patient/recipient receiving services. For example, services for a mother and baby (babies) must be billed on separate claim forms.

#### **OUTPATIENT LABORATORY SERVICES**

For an outpatient laboratory test, the laboratory that actually performed the test must submit the claim for the test. However, a laboratory participating in South Dakota Medicaid that did not perform the test may submit the claim for the test ONLY when the participating lab cannot complete the test as ordered by the referring physician, AND the outside lab receiving the applicable test does not accept South Dakota Medicaid. Effective October 1, 2011, the date of service is the date the specimen was drawn.

Laboratory services must be itemized and entered in Locators 42, 43, 44, 46, and 47 as follows:

Rev. Co.	Description	HCPS/ Rates	Serv Date	Serv Units	Total Charges	Non- Covered Charges	
42	43	44	45	46	47	48	49
300	Urinalysis	81000		1	10.00		

HCPC coding is a mandatory entry in locator 44. Reimbursement for laboratory procedures is based on the Healthcare Common Procedure Coding System (HCPCS).

#### INPATIENT LABORATORY SERVICES

For an inpatient laboratory test, either the hospital or the outside laboratory may submit the claim for the test.

#### ANESTHESIA SERVICES PROVIDED BY A HOSPITAL EMPLOYED CRNA

For those anesthesia services provided by a hospital employed CRNA they must be billed on a UB-04 claim form using the revenue code 964.

Independent CRNA's (Non Hospital Employees) please see the Professional Services Manual for billing instructions.

#### WHEN A RECIPIENT LOSES ELIGIBLITY DURING AN INPATIENT STAY

For recipients who are not eligible the entire length of stay, a two (2) paper claim and special request for review should be submitted for only the dates of service that the recipient is eligible. Reimbursement will be prorated based on the individual's eligibility.

#### COST SHARE

Cost sharing for hospital services not billed as emergencies is five percent of the total outpatient allowable charge, up to a maximum of \$50.00. Charges for laboratory services are excluded when computing the amount of the cost share.

#### INSTITUTIONS PROVIDING AN AMBULATORY SURGERY CENTER SERVICE

Hospitals proving an Ambulatory Surgery Center service must use the CMS 1450 (UB-04) claim form. The Revenue codes must be assigned for services provided based on the South Dakota, CMS 1450 (UB-04) Manual examples:

36X Operating Room Services 51X Clinic

45X Emergency Room 75X Gastro Intestinal Services



49X Ambulatory Surgical Care 79X Lithotripsy

#### REPLACEMENT AND VOID CLAIMS

If an error has been discovered when payment has been received and correction is needed, take the following action:

#### **VOID REQUEST**

A void request asks South Dakota Medicaid to take back all money paid for a claim. Every line is reversed. A paid line has the payment taken back from it. A denied line remains denied. A pending line is denied. The transaction is shown on your remittance advice and the money taken back is deducted from any payment that may be due to you.

To submit a void request, follow the steps below:

- Make a copy of your paid claim.
- Enter the correct Type of Bill in form locator 4.

Claim Type	<u>Replacement</u>	<u>Void</u>
Inpatient	117	118
Outpatient	137	138
Long Term Care	217	218
Ambulatory Surgery	837	838

- In form locator 80, enter the claim reference number that Medical Assistance assigned to the original claim.
- Highlight form locator 80.
- Send the void request to the same address you have always used.
- Keep a copy of your request for your files.

If the original claim reference number is not shown on the void request, it will not be processed, and will appear on your remittance advice as an error.

Once a claim has been voided, it cannot be reversed and repaid. You must submit a new claim.

#### REFUND CLAIMS

South Dakota Medicaid requires that any claims processed within the last 15 months and subject to a refund, be submitted to adjustment or void. Paper checks issued by the provider are not accepted if they are within the 15 month timeframe. Refund checks will be accepted only if the claim is over 15 months old and no longer in the system.

#### REPLACEMENT REQUEST

A replacement request consists of two steps. First, a credit adjustment, or void is generated by the claims payment system, for each line paid on the original claim and processed. This part of the transaction works as described in void processing, above. Secondly, the corrections indicated on the replacement claim are then processed as new debit claims. All paid lines are processed as noted on each claim line. A denied line remains denied, and a pended line is also denied. The replacement claim may include more or fewer lines than the original. Both transactions are shown on your Remittance Advice; the original paid claim lines are voided and the replacement/adjustment claim lines are paid as new, or debit claims. This may result in



either an increased payment or a decreased payment depending upon the changes noted on the replacement claim.

To submit a replacement request, follow the steps below:

- Make a copy of the paid claim.
- Enter the correct Type of Bill from locator 4:

Type of Bill	Replacement	Void
Inpatient	117	118
Outpatient	137	138
Long Term Care	217	218
Ambulatory Surgery	837	838

- In form locator 80, enter the claim reference number that South Dakota Medicaid assigned to the original claim.
- Highlight form locator 80.
- Indicate corrections to the claim by striking through incorrect information and entering corrections. Use correction fluid or tape to remove incorrect information and replace with correct information.
- Highlight all corrections entered.
- Do not attach additional separate pages or use post-it notes. These may become separated from the request and delay processing.
- Send the replacement request to the same address you have always used.
- Keep a copy of the request on file.

An original claim can be replaced only once. You may, however, submit a void or replacement request for a previously completed replacement. In this case, enter the appropriate Type of Bill code (see above) in form locator 4 and enter the claim reference number of the replacement claim in form locator 80. Highlight form locator 80, enter and highlight any corrections, as described above, and submit your request.

The South Dakota Medicaid claims payment system links the original claim with subsequent replacement and/or void requests, to ensure that any transaction is only replaced or voided once.

#### **BILLING MEDICARE**

When an individual is a Medicare and South Dakota Medicaid recipient, Medicare must be billed by the provider as the primary carrier.



#### INPATIENT/OUTPATIENT MEDICARE CROSSOVER CLAIMS

The hospital claim has been designed so that <u>either</u> inpatient <u>or</u> outpatient services for one patient may be billed on the claim. <u>At no time may both inpatient and outpatient services be billed on the same claim.</u>

Claim forms are <u>not</u> supplied by the Division of Medical Services but must meet the requirements of the South Dakota UB-04 committee.

The hospital claim is a multiple-part form. Submit the original payer copy to:

Department of Social Services
Division of Medical Services
700 Governors Drive
Pierre, South Dakota 57501-2291

The provider is responsible for the proper postage.

#### **CODES**

The codes specified for hospital use in a Medicaid Management Information System (MMIS) by the Department of Health and Human Services (HHS), Centers for Medicare and Medicaid Services (CMS) are:

Hospital Use	Code
Diagnosis	ICD-9-CM, Internal Classifications of Diseases 9th Edition, Clinical Medicine
Procedures	Same as diagnosis
Outpatient Laboratory	HCPCS or CPT/4
Outpatient Surgical Procedures	HCPCS or CPT/4

ICD-9-CM code books may be purchased in hard cover or paperback from:

Medicode 5225 Weley Post Way, Ste 500 Salt Lake City, UT 84116-2889

#### SUBMISSION

The department must receive a provider's completed claim form within 6 months following the month the services were provided, unless third party liability insurance is involved or initial retroactive eligibility is determined.

A provider may only submit a claim for services he knows or should have known are covered by South Dakota Medicaid.

The name, which appears on the remittance advice, indicates the provider name, which the DSS associates with the assigned provider number. This name must correspond with the name submitted on claim forms.

# HOW TO COMPLETE THE CMS 1450 (UB-04) MEDICARE CROSSOVER CLAIM FORM



Failure to properly complete **MANDATORY** requirements will be cause for non-processing or denial of the claim by South Dakota Medicaid.

THE FOLLOWING IS A BLOCK BY BLOCK EXPLANATION OF HOW TO PREPARE THE MEDICARE CROSSOVER CLAIM ON THE CMS 1450 (UB04) CLAIM FORM.

#### LOCATOR 1 PROVIDER NAME, ADDRESS & TELEPHONE NUMBER

Enter the name of the provider submitting the bill, address, city, state, zip code, and telephone (MANDATORY) Fax and Country (optional).

#### LOCATOR 2 PAY-TO NAME AND ADDRESS

Enter the pay-to name, address, city, state, and zip code.

#### LOCATOR 3 PATIENT CONTROL NUMBER

Patient's unique alpha-numeric number assigned by the provider to facilitate retrieval of individual financial records and posting of the payment.

#### LOCATOR 4 TYPE OF BILL (MANDATORY)

Enter the code indicating the specific type of bill. (See below the only acceptable codes under South Dakota Medicaid.)

#### HOSPITAL INPATIENT

- 111 Hospital Inpatient, Admission through Discharge
- 117 Hospital Inpatient, Replacement
- 118 Hospital Inpatient, Void

#### Long Term Care

- 211 Admission through Discharge
- 217 Replacement
- 218 Void

#### **HOSPITAL OUTPATIENT**

- 131 Hospital Outpatient/Hospice, Admission through Discharge
- 137 Hospital Outpatient, Replacement
- 138 Hospital Outpatient, Void

#### **OUTPATIENT HOSPITAL SURGICAL PROCEDURES**

- 831 Outpatient Hospital Surgical Procedures, Admission through Discharge
  - Outpatient Hospital Surgical Procedures, Replacement
- 838 Outpatient Hospital Surgical Procedures, Void

# LOCATOR 5 FEDERAL TAX NUMBER

837

The number assigned to the provider by the federal government for tax reporting purposes. Also known as a tax identification number (TIN) or employer identification number (EIN).

#### LOCATOR 6 STATEMENT COVERS PERIOD (MANDATORY)

Enter the beginning and ending service dates of the period included on this bill.



LOCATOR 7 <u>UNLABELD FIELD</u>

Leave Blank

LOCATOR 8 PATIENT I.D. NUMBER AND NAME (MANDATORY)

Enter in 8a the patient's Medicaid I.D. number from the patient's Medical

Assistance card. Enter in 8b the patient's full name.

LOCATOR 9 PATIENT ADDRESS

Enter in 9a the patient's address, 9b city, 9c state, 9d zip code, and 9e

country.

LOCATOR 10 PATIENT BIRTHDATE

Enter patient's birthdate.

LOCATOR 11 PATIENT SEX

Enter patient's sex.

LOCATOR 12 ADMISSION/START OF CARE DATE (MANDATORY)

Enter the date the patient was admitted for inpatient services.

Enter the date of service for an outpatient claim.

LOCATOR 13 <u>ADMISSION HOUR (MANDATORY)</u>

Enter the hour during which the patient was admitted for inpatient or

outpatient care.

LOCATOR 14 TYPE OF ADMISSION (MANDATORY)

Enter the code indicating the priority of this admission. (See below)

Admission Type 1 - Indicates the South Dakota Medicaid recipient was treated for a "true emergency". Block 78, and Block 79 would be

bypassed and the claim would be adjudicated.

Admission Type 2 - Indicates the South Dakota Medicaid was treated for "urgent" care. South Dakota Medicaid will reimburse the emergency room (450 revenue code) only. Any treatment (ancillary code(s)) is the responsibility of the South Dakota Medicaid managed care recipient. Unless treatment has been prior referred or authorized by the recipient's PCP, Block 78 or Block 79 must contain the recipient's PCP National

Provider Identification (NPI) number.

<u>Admission Type 3</u> - Indicates the South Dakota Medicaid recipient was treated for elective care. If there was an actual referral from the Primary Care Provider (PCP) then Block 78 or Block 79 must contain the

recipient's PCP National Provider Identification (NPI) number.

LOCATOR 15 SOURCE OF ADMISSION (MANDATORY) (INPATIENT ONLY)

For Indian Health Services contract or 638 contract care, enter a "0".

When a "0" is entered, a managed care referral is not needed.

LOCATOR 16 <u>DISCHARGE HOUR</u> (MANDATORY)

Enter the hour the patient was discharged from inpatient care.



#### LOCATOR 17 PATIENT STATUS (MANDATORY) (INPATIENT ONLY)

Enter the code indicating the patient status as of the ending service date of the period covered on this bill. (See below the definitions of the only acceptable codes under South Dakota Medicaid.)

- O1 Discharges home or self-care (routine discharge) including discharges to foster homes, group homes, halfway houses, and supervised personal care facilities as well as private residences.
- O2 Discharges/transfers/referrals to another short term general hospital such as acute care hospitals, public health service hospitals, neonatal units, etc.
- O3 Discharges/transfers to skilled nursing facilities (SNF) including swing beds, sub acute care centers and Medicare nursing facilities as well as skilled nursing homes.
- O4 Discharges/transfers to intermediate care facilities (ICF) including adjustment training centers, Redfield State Hospital, as well as regular intermediate care nursing homes.
- Discharges/transfers/referrals to another type of institution such as rehabilitation hospitals or units, military or VA hospitals, etc.
- Discharges/transfers to home under the care of an organized home health service organization.
- 07 Left against medical advice.
- O8 Discharges/transfers to home under care of a home IV provider.
- Discharges/transfers/referrals to mental health facilities such as freestanding psychiatric hospitals, psychiatric units, etc.
- 20 Expired
- 30 Still an inpatient. This is an invalid code except for DRG-exempt Hospital/Unit claims and Nursing Home.
- 43 Discharges/transfers to a Federal Health Care Facility.
- 51 Discharges/transfers to Hospice.
- Discharges/transfers to an Inpatient Rehabilitation Facility including distinct units of a hospital.
- Discharges/transfers to Medicare Certified Long Term Care Hospital.
- Discharges/transfers to Psychiatric Hospital or Psychiatric unit of a hospital.
- 66 Discharges/transfers to a Critical Access Hospital.

#### **INVALID CODES:**

09, 11-19, 21-29, 31-42, 44-50, 52-61, 64, 67-99 these are all invalid codes which should not be used for inpatient hospital claims.

#### LOCATOR 18-28 CONDITION CODES

A code(s) used to identify conditions relating to this bill that may affect payer processing.

#### LOCATOR 29 ACCIDENT STATE

The two letter state abbreviation the accident occurred in. (if applicable)

#### LOCATOR 30 UNLABELED FIELD



Leave Blank

LOCATOR 31-34 OCCURRENCE CODES AND DATES

The code and associated date defining a significant event relating to this

bill that may affect payer processing.

LOCATOR 35-36 OCCURRENCE SPAN CODE AND DATES

A code and the related dates that identify an event that relates to the

payment of the claim.

LOCATOR 37 <u>UNLABELED FIELD</u>

Leave Blank

LOCATOR 38 RESPONSIBLE PARTY NAME AND ADDRESS

The name and address of the party responsible for the bill.

LOCATOR 39-41 VALUE CODES AND AMOUNTS (MANDATORY)

Enter in lines a, b, c, and/or d the report codes 06, 08, 09, 10, and/or 11

and the appropriate co-insurance amount for each code.

Enter in lines a, b, c, and/or d the report code A1 for the deductible Part A

cash deductible amount only.

LOCATOR 42 REVENUE CODE (MANDATORY)

Enter the code which identifies the specific accommodation, ancillary

service or billing calculation.

LOCATOR 43 REVENUE DESCRIPTION

A narrative description of the related revenue categories included on this

bill. Abbreviations may be used.

LOCATOR 44 HCPCS/RATES (MANDATORY)

Enter the accommodation rate for inpatient and outpatient bills and the

CMS Common Procedure Coding Systems (HCPCS) applicable to

ancillary service and outpatient bills.

Other Provider Preventable Conditions (OPPC) is required to be reported in any Medicaid setting where these events may occur. This includes surgery on the wrong patient, wrong surgery on a patient, and wrong site surgery. For any providers whom this applies, these OPPCs must be reported on the claims in any care setting in which they occur.

The following procedure code modifiers must be billed in Locator 44 on the UB04 if an OPPC is present.

These must be billed as the primary modifier on the claim.

- Bill procedure code modifier: PB SURGICAL OR OTHER INVASIVE PROCEDURE ON WRONG PATIENT
- Bill procedure code modifier: PC WRONG SURGERY OR OTHER INVASIVE PROCEDURE ON PATIENT
- Bill procedure code modifier: PA SURGICAL OR OTHER INVASIVE PROCEDURE ON WRONG BODY PART



#### LOCATOR 45 SERVICE DATE

The date the indicated service was provided.

#### LOCATOR 46 UNITS OF SERVICE (MANDATORY)

Enter quantitative measure of services rendered by revenue category to or for the patient to include items such as number of accommodation days, miles, pints of blood, or renal dialysis treatments.

#### LOCATOR 47 TOTAL CHARGES (MANDATORY)

Enter total charges pertaining to the related revenue code for the current billing period as entered in the statement covers period.

Total charges include both covered and non-covered charges.

#### LOCATOR 48 NON - COVERED CHARGES (MANDATORY)

Enter the amount to reflect non-covered charges for the primary payer pertaining to the related revenue code.

### LOCATOR 49 <u>UNLABELED FIELD</u>

Leave blank.

#### LOCATOR 50 PAYER IDENTIFICATION (MANDATORY)

If South Dakota Medicaid is the only payer, enter "Medicaid". If other payers exist, Medicaid is always payer of last resort. Submit a Medicaid claim using CMS 1450 (UB-04) claim form for the <u>total charges</u> and enter in locator 50A and 50B "Payer" as follows:

A) Medicare 001 B) Medicaid 999 C) TPL (Third Party Liability) 141

#### LOCATOR 51 HEALTH PLAN ID

Enter the providers NPI number and/or Proprietary Number for the service being billed.

#### LOCATOR 52 RELEASE OF INFORMATION CERTIFICATION INDICATOR

A code indicating whether the provider has on file a signed statement permitting the provider to release data to other organizations in order to adjudicate the claim.

# LOCATOR 53 <u>ASSIGNMENT OF BENEFITS CERTIFICATION INDICATOR</u>

A code showing whether the provider has a signed form authorizing the third party payer to pay the provider.

# LOCATOR 54 PRIOR PAYMENTS – PAYERS (MANDATORY)

Enter the amount the hospital has received toward payment of the bill prior to the billing date by the indicated payer. Do not put recipient cost share in this field.

#### LOCATOR 55 ESTIMATED AMOUNT DUE (MANDATORY)

The amount estimated by the hospital to be due from the indicated payer (estimated responsibility less prior payments).



LOCATOR 56 NATIONAL PROVIDER NUMBER (NPI) (MANDATORY)

Enter the provider's National Provider Identification (NPI) number.

LOCATOR 57 OTHER PROVIDER ID NUMBER

LOCATOR 58 <u>INSURED'S NAME</u> (MANDATORY)

Enter the insured's last name, first name, and middle initial. Name must correspond with the name on the South Dakota Medicaid Program ID card. If the patient is covered by insurance other than South Dakota Medicaid, enter the name of the individual in whose name the insurance

is carried.

LOCATOR 59 PATIENT'S RELATIONSHIP TO INSURED

A code indicating the relationship of the patient to the identified insured.

LOCATOR 60 <u>INSURED'S UNIQUE ID NUMBER</u> (MANDATORY)

The recipient identification number is the 9-digit number found on the South Dakota Medicaid Identification Card. The 3-digit generation number located behind the 9-digit recipient number is not part of the recipients ID number and should not be entered on the claim.

LOCATOR 61 INSURED GROUP NAME (MANDATORY IF APPLICABLE)

When South Dakota Medicaid is the secondary payer, enter the insured

group name of primary payer.

LOCATOR 62 <u>INSURANCE GROUP NUMBER (MANDATORY IF APPLICABLE)</u>

When South Dakota Medicaid is the secondary payer, enter the insured

group number of the primary payer.

LOCATOR 63 TREATMENT AUTHORIZATION CODE

Required, if services must be prior authorized. Enter prior authorization

number here.

If prior authorization is not required leave blank.

LOCATOR 64 <u>DOCUMENT CONTROL NUMBER</u>

Leave Blank. Reserved for Office Use.

LOCATOR 65 EMPLOYER NAME

The name of the employer that might or does provide health care

coverage for the insured individual identified in Form Locator 58.

LOCATOR 66 DIAGNOSIS AND PROCEDURE CODE QUALIFIER (ICD VERSION)

The qualifier code that denotes the version of International Classification

of Diseases (ICD) reported.

LOCATOR 67 PRINCIPAL AND OTHER DIAGNOSIS CODES (MANDATORY)

Enter the ICD-9-CM code for the principal diagnosis in locater 67. Enter the other diagnosis codes other than the principal diagnosis in form

locators A-Q.



The definition of Principal Diagnosis Code is: The ICD-9-CM codes describing the principal diagnosis (i.e., the condition established after study to be chiefly responsible for occasioning the admission of the patient for care).

The definition of Other Diagnosis Codes is: The ICD-9-CM diagnoses codes corresponding to additional conditions that co-exist at the time of admission, and/or develop subsequently, and which have an affect on the treatment received or the length of stay.

#### LOCATOR 68 <u>UNLABELED FIELD</u>

Leave blank.

#### LOCATOR 69 ADMITTING DIAGNOSIS (MANDATORY) (INPATIENT ONLY)

Enter the ICD-9-CM diagnosis code provided at the time of admission as stated by the physician.

#### LOCATOR 70 PATIENT'S REASON FOR VISIT

The ICD-CM diagnosis codes describing the patients' reason for visit at the time of outpatient registration.

#### LOCATOR 71 PROSPECTIVE PAYMENT SYSTEM (PPS) CODE

The PPS code assigned to the claim to identify the DRG based on the grouper.

#### LOCATOR 72 EXTERNAL CAUSE OF INJURY CODE (E-CODE)

The ICD-9-CM code for the external cause of an injury, poisoning, or adverse effect.

#### LOCATOR 73 UNLABELED FIELD

Leave blank.

#### LOCATOR 74 PRINCIPAL AND OTHER PROCEDURE CODES AND DATE

(MANDATORY)

Enter the ICD-9-CM code identifying the principal surgical or obstetrical procedure in locator 74. Enter other procedure codes in locators A-E. Date is required, if applicable.

#### LOCATOR 75 UNLABELED FIELD

Leave blank.

#### LOCATOR 76 ATTENDING PHYSICIAN ID

Enter the NPI and name of the individual who has overall responsibility for the patient's care and treatment reported in this claim.

Enter identifying qualifier and corresponding number when reporting a secondary identifier.

#### LOCATOR 77 OPERATING PHYSICIAN ID

Enter the NPI and name of the individual with the primary responsibility

for performing the surgical procedures reported in this claim.

Enter identifying qualifier and corresponding number when reporting a secondary identifier.



LOCATOR 78-79 OTHER PHYSICIAN ID (MANDATORY)

(MANAGED CARE RECIPIENTS ONLY)

Enter primary qualifier, NPI, and name of the referring, other operating, or

rendering physician.

Primary qualifiers: DN- Referring Provider, ZZ- Other Operating

Physician, or 82- Rendering Physician

Enter identifying qualifier and corresponding number when reporting a

secondary identifier.

LOCATOR 80 REMARKS

Enter former reference number for adjustments and voids.

LOCATOR 81 CODE-CODE FIELD

To report additional codes related to a Form Locator (overflow) or to report externally maintained codes approved by the NUBC for inclusion in

the institutional data set.

<u>MANDATORY:</u> The provider MUST attach the Medicare Explanation of Benefits and any applicable third party Explanation of benefits to EACH claim form.

#### SPECIAL BILLING INSTRUCTIONS

Separate claim forms are required for each patient/recipient receiving services, i.e. mother and baby (babies).

#### REPLACEMENT AND VOID CLAIMS

If an error has been discovered when payment has been received and correction is needed, take the following action:

#### INPATIENT SERVICES:

Type of bill 117 or 118 (Locator 4 - type of bill)

Type 117 "Replacement" - prepare a complete CMS 1450 (UB-04) claim form

making corrections.

Type 118 "Void" - prepare a complete CMS 1450 (UB-04) claim form, or provide as

much information as possible, stating in "Locator 84" the reason for voiding the claim. Previous payment will be deducted from current

payments.

OUTPATIENT/SPECIAL FACILITY: Type of bill 137/837 or 138/838 (Locator 4 - type of bill).

Type 137/837 "Replacement" - prepare a complete CMS 1450 (UB-04) claim form

making corrections.

Type 138/838 "Void" - prepare a complete CMS 1450 (UB-04) claim form or provide as

much information as possible stating in "Locator 84" the reason for voiding the claim, previous payment will be deducted from current

payments.

Examples of reason(s) an adjustment or void claim should be prepared and submitted:

1) Void - wrong recipient number or wrong provider number was used on the claim or entered incorrectly by South Dakota Medicaid.



2) Adjustment - late charges, 3rd party payment was received or principle diagnosis was incorrect.

# **MANDATORY**:

The provider MUST attach the Medicare Explanation of Benefits and any applicable third party explanation of benefits.

# CHAPTER V: LAUNCHPAD INSTRUCTIONS

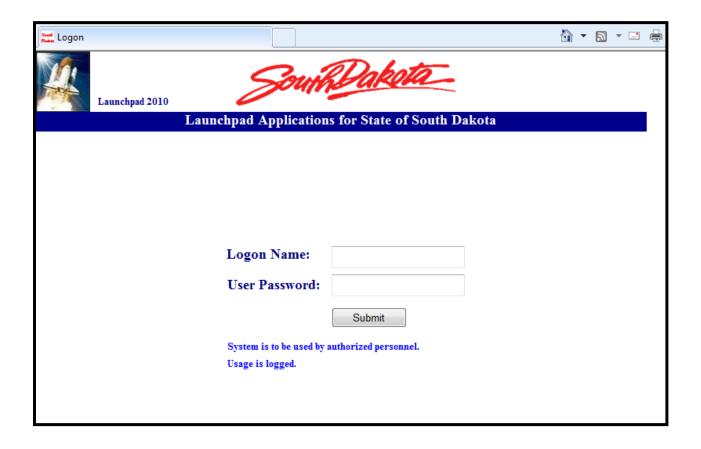
NOTE: You must use Internet Explorer 5.5, Netscape 7.0 or a higher version of these two applications

### LOGGING INTO LAUNCHPAD

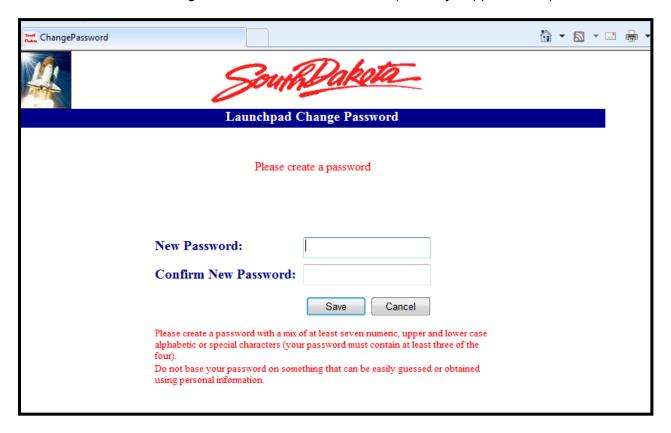
STEP 1: Enter the web address:

https://apps.sd.gov/applications/DP42Launchpad/Logon.aspx

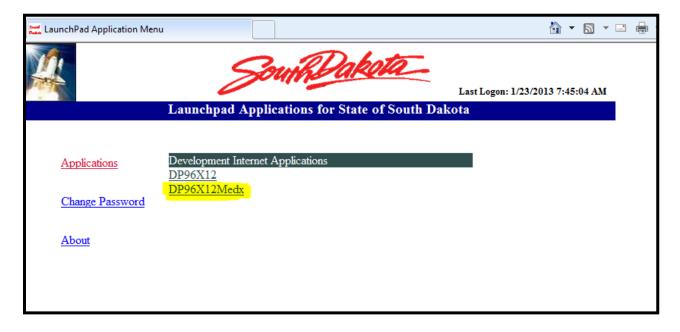
**STEP 2:** Populate "Login Name" and "User Password" with information provided by South Dakota Medicaid.



**STEP 3:** Establish your own desired password by populating "New Password" and then re-entering it in "Confirm New Password" (this only happens once).



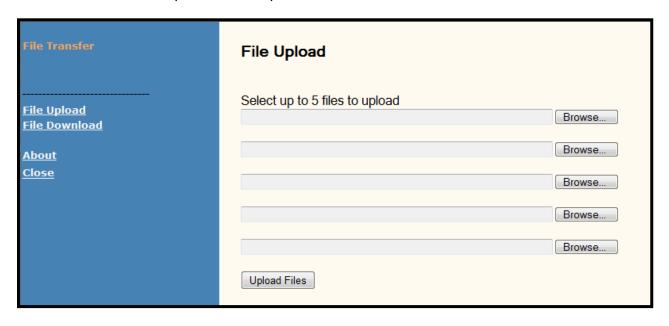
STEP 4: Click on "DP96X12Medx."

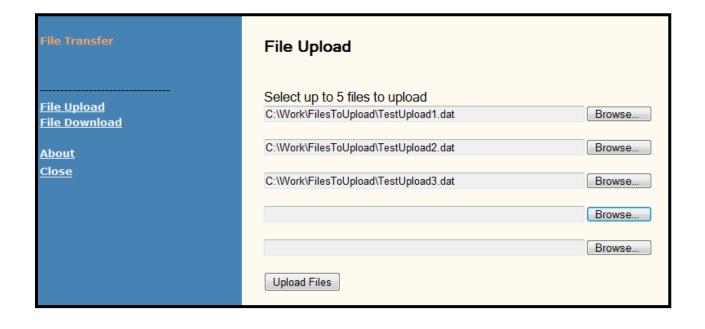


### UPLOAD FILES TO SOUTH DAKOTA MEDICAL ASSISTANCE

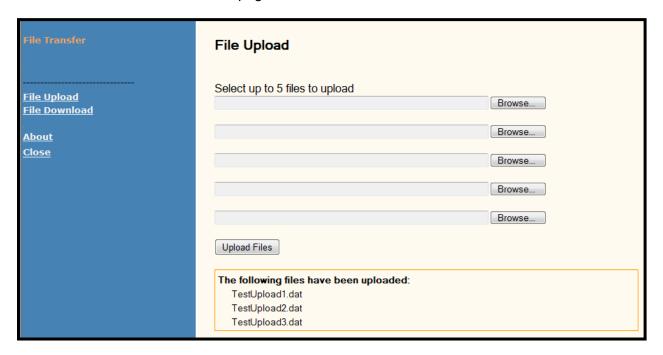
IMPORTANT: ALL FILES must have a ".dat" or ".zip" file extension.

**STEP 1:** Click the "Browse" button and select the file you would like to upload. You may select up to 5 files to upload at a time.





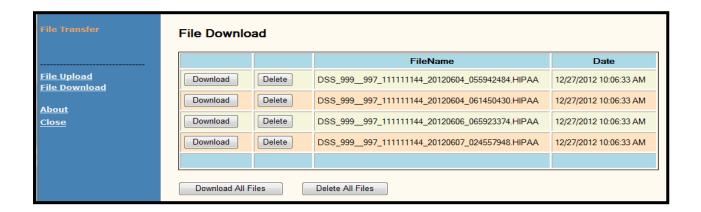
**STEP 2:** Click the "Upload Files" button. A summary of the files uploaded will appear at the bottom of the page.



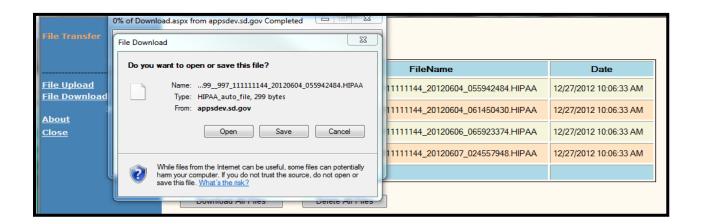
To upload more files – repeat Step 1 & 2.

# DOWNLOAD FILES FROM SOUTH DAKOTA MEDICAL ASSISTANCE

STEP 1: Click on the "File Download" link on the left side of the screen.



STEP 2: You may download an individual file or download them all in a .zip file. Click the "Download" button for the file you would like to download or click the "Download All Files" button to download a .zip file that contains all of your files. Click the "Save" button and then select the location where you would like the file to be saved to and then click "Save."



# MEDICAID STERILIZATION CONSENT FORM

NOTICE: YOUR DECISION AT ANY TIME NOT TO BE STERILIZED WILL NOT RESULT IN THE WITHDRAWAL OR WITHHOLDING OF ANY BENEFITS PROVIDED BY PROGRAM OF PROJECTS RECEIVING FEDERAL FUNDS.

■ CONSENT TO STERILIZAT		■ STATEMENT OF PERSON OBTAINING CONSEN	IT ■
I have asked for and received informati	on about sterinzation from	Before	
(Doctor or Clinic)	<u> </u>	signed the consent form. I explained to him/her the nature of the	
When I first asked for the information,	I was told that the decision to	sterilization operation	,
be sterilized is completely up to me. I v	was told that I could decide not	the fact that it is intended to be a final and irreversible procedure	and the
to be sterilized. If I decide not to be ste		discomforts, risk, and benefits associated with it. I counseled the	
affect my right to future care or treatme		individual to be sterilized that alternative methods of birth control	are
benefits from programs receiving Feder		available which are temporary.	
Medicaid that I am now getting or for v	•	I explained that sterilization is different because it is permanent.	
I UNDERSTAND THAT THE STERII CONSIDERED PERMANENT AND I		I informed the individual to be sterilized that his/her consent can withdrawn at any and that he/she will not lose any health services	
DECIDED THAT I DO NOT WANT		benefits provided by Federal funds. To the best of my knowledge	•
BEAR CHILDREN OR FATHER CHI		belief the individual to be sterilized is at least 21 years old and ap	
those temporary methods of birth contr	ol that are available and could	mentally competent. He/She knowingly and voluntarily requested	to be
be provided to me which will allow me	to bear or father a child in the	sterilized and appears to understand the nature and consequence of	f the
future. I have rejected these alternative		procedure	
understand that I will be sterilized by a		Signature of person obtaining consent	Date
The		E W.	
benefits associated with the operation have been answered to m		Facility	
that the operation will not be done until		Address	
this form. I understand that I can chang		■ PHYSICIAN'S STATEMENT ■	
that my decision at any time not to be s		Shortly before I performed a sterilization operation upon	
withholding of any benefits or medical		on	,
funded programs. I am at least 21 years	s of age and was born on	Name of individual to be sterilized Date of steril	ization
		I explained to him/her the nature of the sterilization operation	
Month/Day/Year	h anahan	, the fact that it is intended to	be a
I, consent of my own free will to be steril	, hereby	final and irreversible procedure and the discomforts, risks, and be associated with it. I counseled the individual to be sterilized that	nemts
by a method called	. My	alternative methods of birth control are available which are temporary	rary I
consent expires 180 days from the date		explained that sterilization is different because it is permanent. I	rury. 1
consent to the release of this form and	, ,	informed the individual to be sterilized that his/her consent can be	•
the operation to: Representatives of the	Department of Health,	withdrawn at any time and that he/she will not lose any health ser	vices
Education, and Welfare, Or Employees		or benefits provided by Federal funds. To the best of my knowled	
funded by the Department but only for		belief the individual to be sterilized is a least 21 years old and app	
were observed. I have received a copy		mentally competent. He/She knowingly and voluntarily requested	
Date:	Month/Day/Year	sterilized and appeared to understand the nature and consequence procedure. (Instructions for use of alternative final paragraphs: Us	
You are requested to supply the follows:		first paragraph below except in the case of premature delivery or	sc tile
required: Race and ethnicity designatio		emergency abdominal surgery where the sterilization is performed	lless
☐ American Indian or Alaska Native ☐		than 30 days after the date of the individual's signature on the con	
	sian or Pacific Islander	form. In those cases, the second paragraph below must be used. C	ross
□ White (not of Hispanic origin)		out the paragraph which is not used.)	
■ INTERPRETER'S STATEMENT		(1) At least thirty days have passed between the date of the indivi-	idual's
If an interpreter is provided to assist the I have translated the information and action and action in the second		signature on this consent form and the date the sterilization was performed.	
individual to be sterilized by the persor		(2) This sterilization was performed less than 30 days but more	
I have also read him/her the consent for	•	than 72 hours after the date of the individual's signature on this	
language and explained its contents to l		consent form because of the following circumstances (check	
knowledge and belief he/she understoo		applicable box and fill in information requested):	
		□ Premature delivery	
Interpreter	Date	☐ Individual's expected date of delivery:	
		□ Emergency abdominal surgery:	
		(describe circumstances):	
		Physician Date	
		1 Trystetant Dute	
		Diametric MDI	

# DEPARTMENT OF SOCIAL SERVICES DIVISION OF MEDICAL SERVICES

# ACKNOWLEDGEMENT OF INFORMATION FORM: HYSTERECTOMY

Prior to having a hysterectomy, I understand/unders procedure of hysterectomy renders me permanently	
Signature	Date
Print Name	Recipient I.D.
The Medicaid recipient must sign and date the Ackn Medicaid payment.	owledgment of Information form prior to
If an interpreter is provided to assist the individual or performed:	n whom the hysterectomy is being
INTERPRETER'S STATEMENT	
I have translated the information and advice present hysterectomy by the person obtaining this consent. I language and explained its contents to her. To the b understood this explanation.	have also read to her, the consent form in
Interpreter	Date
The Medicaid recipient must sign and date the Ackn Medicaid payment.	owledge of Information form prior to

DSS-Medical Services Version 1.2 Updated 10.25.11 hysterectomy form